American Academy of Ambulatory Care Nursing

Forty-Fourth

Annual Conference

The premier conference for ambulatory care and telehealth nurses

## May 8-11, 2019
Palm Springs, California

Free Mobile Conference App
See page 2 for details.

Palm Springs Convention Center and Renaissance Hotel

aacn American Academy of
Ambulatory Care Nursing

Many settings. Multiple roles. One unifying specialty.

Visit the **AAACN Product Sales Booth** for the latest ambulatory care, telehealth, and care coordination and transition management resources.
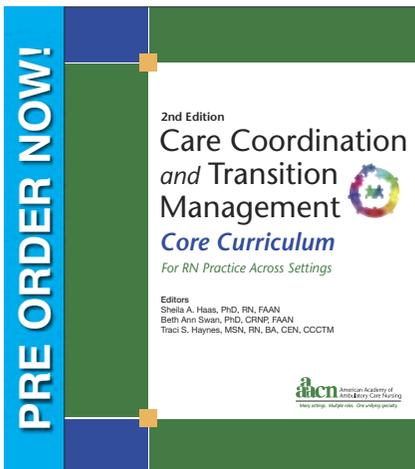
NEW NEW NEW NEW

4th Edition
Core Curriculum for Ambulatory Care Nursing

Editors
Canda Baker Laughlin, MS, RN-BC
Stephanie G. Witwer, PhD, RN, NEA-BC

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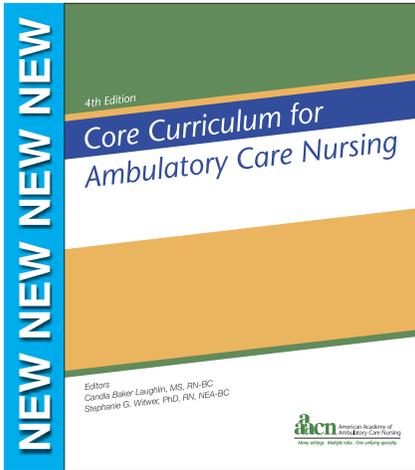
Core Curriculum for Ambulatory Care Nursing 4th Edition
Special conference pricing: $89

Meet the Editors

**Join us for special editor book signings!**

Candia Laughlin and Stephanie Witwer
Editors of the newly released
Core Curriculum for Ambulatory Care Nursing, 4th edition

Sheila Haas, Beth Ann Swan, and Traci Haynes
Editors of the soon-to-be-published
Care Coordination and Transition Management Core Curriculum, 2nd edition

See page 27 for details.

PRE ORDER NOW!

2nd Edition
Care Coordination *and* Transition Management
Core Curriculum
For RN Practice Across Settings

Editors
Sheila A. Haas, PhD, RN, FAAN
Beth Ann Swan, PhD, CRNP, FAAN
Traci S. Haynes, MSN, RN, BA, CEN, CCCTM

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Care Coordination and Transition Management Core Curriculum 2nd Edition
Special conference pricing: $79 with discounted shipping

See all AAACN education resources at Booth #301
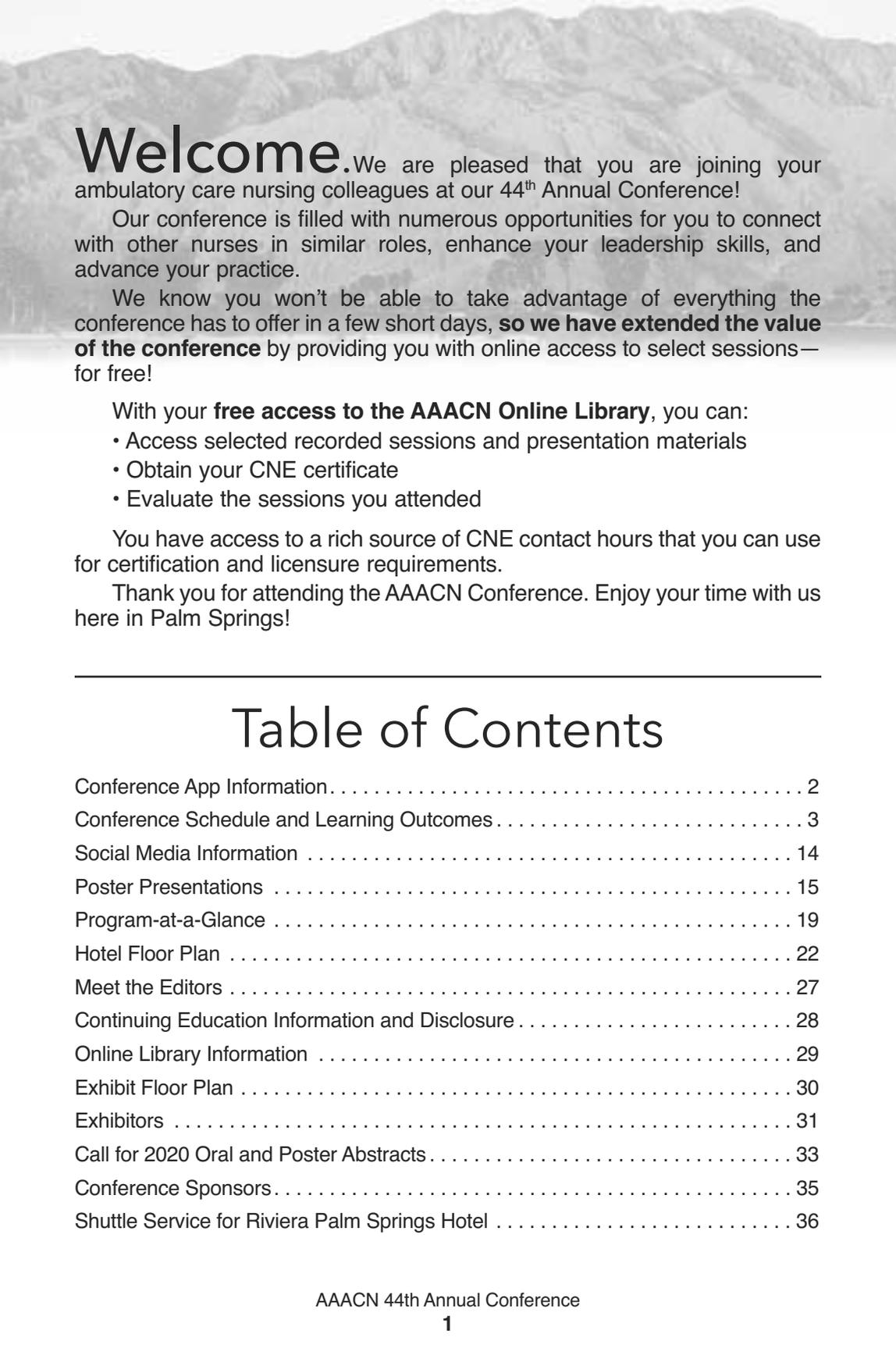
Welcome.

We are pleased that you are joining your ambulatory care nursing colleagues at our 44th Annual Conference!

Our conference is filled with numerous opportunities for you to connect with other nurses in similar roles, enhance your leadership skills, and advance your practice.

We know you won't be able to take advantage of everything the conference has to offer in a few short days, **so we have extended the value of the conference** by providing you with online access to select sessions— for free!

With your **free access to the AAACN Online Library**, you can:
• Access selected recorded sessions and presentation materials
• Obtain your CNE certificate
• Evaluate the sessions you attended

You have access to a rich source of CNE contact hours that you can use for certification and licensure requirements.

Thank you for attending the AAACN Conference. Enjoy your time with us here in Palm Springs!

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Conference App

Get the most out of your experience with the AAACN conference app! Use the app to learn more about sessions, find and contact fellow attendees, post photos for all to see, connect to social media, and more. Registered attendees automatically receive download and sign-in information in their confirmation emails.

More questions?
Visit the Technology Table near the Registration Desk onsite.

Lead Retrieval & Exhibitor Contacts

AAACN will use a lead retrieval system in the conference Exhibit Hall. Attendees will receive a bar-coded badge that may be used during visits to the Exhibit Hall. You have the option to allow exhibitors to scan your badge, which contains the following information: your name, preferred mailing address, and email address. This service (optional to exhibitors) saves you time and makes your exhibit visits more productive.

Note: All conference exhibitors will receive a list of conference registrants that includes attendee names and mailing address. AAACN will NOT provide exhibitors with attendee email addresses.

Conference Schedule

4:00 pm – 7:00 pm
Registration Open

WEDNESDAY, MAY 8, 2019

7:00 am – 7:00 pm
Registration Open

8:00 am - 11:15 am
010   **Pre-Conference Workshop (3.0 contact hours)**
Magnet® Recognition in Ambulatory Care: Description of a Recipe for Nursing Excellence
Rachel Start, MSN, RN, NE-BC; Curlissa Mapp, MSN, APRN, ACNS-BC; Rebecca Graystone, MS, MBA, RN, NE-BC
- After completing this learning activity, the participant will discuss strategies for pursuit of Magnet® Recognition in ambulatory care settings to be able to deploy top of scope nursing practice towards excellence and collaboration within the interdisciplinary team.

12:30 pm – 2:45 pm
Welcome and President's Address
Kathy Mertens, DNP, MPH, RN, 2018-2019 AAACN President
- Celebrating a year of success for ambulatory care nursing, Kathy Mertens will share the highlights of the past year and tell you what's in store for the future as she gets the conference excitement started.

Keynote Address (1.25 contact hours)
101   **Surviving and Thriving in the Crazy World of Nursing**
Terry Foster, MSN, RN, FAEN, CCRN, CPEN, TCRN, CEN
- After completing this learning activity, the participant will identify common trends in the nursing workforce, discuss the benefits and rewards of nursing, and apply strategies for thriving as a nurse.
This session will not appear in the Online Library.

2:45 pm – 3:00 pm
Refreshment Break

3:00 pm – 4:00 pm
Concurrent Sessions (1.0 contact hour)
111   **Journey Mapping: Using Feedback to Improve the Patient Experience**
L   *Patricia Hughes, DNP, RN, NE-BC*
- After completing this learning activity, the participant will describe the patient journey through the health system by examining key challenges patients face as they seek care and identifying resources they need on the journey to facilitate the ideal patient experience.

Conference Schedule

112
C
Planning for a Healthier Future: A Technology-Driven Approach to Population Health Management in a Safety Net Primary Care Practice
Tiffany Basamon, MS, RN; Christine Monahan, BSN, RN, DC
- After completing this learning activity, the participant will understand methodologies utilizing EMR and IT tools to manage patients' preventative healthcare needs.

113
T
Critical-Thinking Challenges in Telehealth Nursing: Patients Already Seen and Diagnosed
Kelli Massaro, BSN, RN, CPN
- After completing this learning activity, the participant will identify nine critical-thinking skills to use on every call-in telephone triage that help to optimize patient outcomes.

114
Demonstrating the Value of Registered Nurses in Ambulatory Care Using Performance Measures
Ann Marie Matlock, DNP, RN, NE-BC; Harriet Udin Aronow, PhD; Rachel Start, MSN, RN, NE-BC; Diane Brown, PhD, RN, FNAHQ, FAAN
- After completing this learning activity, the participant will state three nurse sensitive measures for use in ambulatory care and describe one nurse sensitive measure that could be used in your ambulatory care setting.
   This session is sponsored through the John H. Reck Memorial Grant.

4:00 pm – 4:15 pm
Break

4:15 pm – 5:15 pm
Concurrent Sessions (1.0 contact hour)
121
L
Nurse Executive Leadership in Ambulatory Care
Susan Hossli, MSN, RN, NEA-BC; Deena Gilland, DNP, RN, NEA-BC; Lisa Duncan, MBA, BSN, RN-BC, CIC, NEA-BC
- After completing this learning activity, the participant will identify tools and resources to support the development of ambulatory care nurse executives.

122
C
Managing an Identified High-Risk Population Within a Value-Based Healthcare Model
Lisa Jones, BSN, RN, AE-C; Tracy Rife, BSN, RN, AE-C; Amanda Stein, BSN, RN-CCCTM
- After completing this learning activity, the participant will learn how to identify and implement quality care interventions within a health organization which results in positive outcomes for a high-risk population.

Conference Schedule

123 **Nurse Triage Call Center Quality Improvement Program**
`T` *Catherine Fournier, MPH, RN-BC*
- After completing this learning activity, the participant will discuss the development of an improved quality assurance program in a large nurse triage call center.

124 **Nursing's Growing Role in Business Operations: Risk Coding and Population Health**
Lisa Balsam, BSN, RN, CPC, CRC
- After completing this learning activity, the participant will understand how the art of nursing combines with the business of risk adjustment coding to positively impact population health with the required resources justified by building a strong business case.

5:00 pm – 10:00 pm
Poster Viewing (Group A)

5:30 pm – 6:30 pm
130 **AAACN 101: Getting Excited About AAACN and the Conference**
- Meet new colleagues, learn about AAACN, and discover how to get the most from your conference experience. While the session is geared to new AAACN members and first-time conference attendees, everyone is welcome!

6:30 pm - 8:30 pm
140 **Opening Reception/Silent Auction**
- Relax and have fun at the Opening Reception and Silent Auction. Network with colleagues, make new friends, and enjoy delicious hors d'oeuvres (on us!). Place your bids in our 19th Annual Silent Auction, which raises money for the AAACN Scholarship and Education Fund. Cash bar provided.

THURSDAY, MAY 9, 2019

7:00 am – 5:30 pm
Registration Open

7:00 am – 8:00 am
Continental Breakfast

Session Key
`L` = Leadership
`C` = Care Coordination and Transition Management
`T` = Telehealth

Conference Schedule

8:00 am – 9:15 am
General Session (1.25 contact hours)
201 **Optimizing Strategies for Care Coordination and Transition**
C **Management: Recommendations from the Invitational Summit**
Beth Ann Swan, PhD, CRNP, FAAN; Sheila Haas, PhD, RN, FAAN
- After completing this learning activity, the participant will discuss the findings and recommendations of the Care Coordination and Transition Management (CCTM) Invitational Summit.

9:15 am – 10:30 am
Exhibit Hall Grand Opening/Meet the Board/Refreshment Break

9:15 am – 10:30 am
Book Editor Signings

9:15 am – 4:15 pm
Poster Viewing (Group A)

10:30 am – 11:30 am
Special Interest Group (SIG) Sessions (1.0 contact hour)
- There are many practice interests within ambulatory care nursing. Attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

211 **Veterans Affairs SIG**
Facilitators: Kathy Andersen, MSN, RN-BC, CCM; Mary Kate Sweeney, MSN, RN-BC, CCCTM; Amy Fulwood, BSN, RN-BC, VHA-CM
Presenters: Storm Morgan, MSN, MBA, RN; Toni O'Day, MSN, RN, CCM; Kimberly Weihl, MSN, RN-BC, INS
- After completing this learning activity, the participant will create a plan for implementing innovative evidence-based solutions to an identified clinical or practice concern.

212 **Telehealth SIG**
T *Facilitator: Terrie Rill, MBA-HCM, BSN, RN, CCCM*
- After completing this learning activity, the participant will create a plan for implementing innovative evidence-based solutions to an identified clinical or practice concern.

213 **Patient/Staff Education SIG**
Presenter: Nena Bonuel, PhD, RN, CCRN-E, ACNS-BC, APRN-BC
- After completing this learning activity, the participant will learn best practice strategies from a safety-net ambulatory care clinic on how nurses practice to the top of their license.

Conference Schedule

214 **Care Coordination and Transition Management (CCTM) SIG**
C *Facilitators: Misty Landor, MBA, MSN, RN, CNS, ANP-C, CCCTM; Deena Gilland, DNP, RN, NEA-BC; Aileen Oh, MSN, RN; Beth Ann Swan, PhD, CRNP, FAAN*
- After completing this learning activity, the participant will create a plan for implementing innovative evidence-based solutions to an identified clinical or practice concern.

11:30 am – 12:45 pm
220 **Roundtable Networking Luncheon (No contact hours awarded)**
- Enjoy lunch while networking with attendees from across the country, catch up with colleagues, and enjoy the beautiful scenery Palm Springs has to offer. There will be designated tables for first-time attendees to meet and plan activities.

AAACN Wants You: Are You Ready to Get Involved?" (limited seating)
- Looking to get more involved with AAACN? Find out what opportunities exist within the association and how you can be a part of it.

1:00 pm – 2:00 pm
Concurrent Sessions (1.0 contact hour)
231 **Health Coaching for Care Teams: Engaging Patients for Meaningful**
L **Experience and Improved Outcomes**
Celeste Knoff, MAN, MBA, RN, CRRN; Mary Lichtor, MA, CMA
- After completing this learning activity, the participant will define health coaching and its potential to positively impact patient engagement, experience, and health outcomes; explain how patient-centered conversations improve patient engagement and experience; describe how health coaching strategies and techniques improve patient goal adherence and self-motivation; and delineate how an interdisciplinary approach to health coaching enhances team communication and work satisfaction while ultimately improving patient outcomes.

232 **A Care Management Strategy to Improve Advance Care Planning**
C **Discussions in the Patient-Centered Medical Home**
Alverta Robinson, MSA, BSN, RN-BC, LNHA
- After completing this learning activity, the participant will discuss the integral role RN care managers have in helping to improve the completion of advance care planning in the patient-centered medical home.

233 **Establishing a Telehealth Apprenticeship Program**
T *Margaree Jordan-Amberg, MSN, RN*
- After completing this learning activity, the participant will identify the process of establishing a telehealth nurse apprenticeship program and describe the steps toward development and implementation.

Conference Schedule

234   **Pediatric Rapid Fire Sessions**
Catching Sunlight through a Drop of Rain: Managing the Care Needs of Our Most Medically Complex Patients
Michele Gerhart, BSN, RN, CPN; Kerri Tinney, BSN, RN
- After completing this learning activity, the participant will identify proactive care coordination techniques to help manage the care needs of medically complex patients.

Ambulatory Care Teams Are Key to Promoting Positive School Outcomes Among Chronically Ill Children
Carrie Brumbaugh, BSN, RN, CPN
- After completing this learning activity, the participant will identify barriers chronically ill children face when attending school, discuss differences between a 504 and an IEP, and discuss the provider role in supporting a child and their family when going back to school.

Immunization Workflow, Storage, and Handling
Latrice Maddox, BSN, RN; Meredith Parks, MSN, RN
- After completing this learning activity, the participant will decrease errors in vaccine administration and maintain vitality of vaccines.

2:15 pm – 3:15 pm
Concurrent Sessions (1.0 contact hour)
241   **Enhancing Ambulatory Performance through Clinical Support Staff**
L   **Progression Plans**
Diane Woods, BSN, RN
- After completing this learning activity, the participant will understand how to implement a clinical support staff progression program and understand ROI and MOS of progression plans.

242   **Evaluation of a Care Coordination and Transition Management and**
C   **Enhanced Communication Training for Nurses Working with Rural Veterans**
Lynette Kelley, BS, RN, FNP; Ashlea Mayberry, RN; Christine Griffel, MSN, RN-BC
- After completing this learning activity, the participant will identify how described educational modalities inform and support innovative training of RNs on advanced transitional care coordination skills for expanding local and national programs.

243   **This session has been cancelled.**

Conference Schedule

244 **Telephone Advice Skills: How to Empower Parents**
T *Barton Schmitt, MD, FAAP*
- After completing this learning activity, the participant will improve telephone advice skills to educate parents with evidence-based advice so that they are empowered to provide self-care for common childhood illnesses while counteracting their fears with targeted reassurance.

3:15 pm – 4:15 pm
Exhibit Hall Open/Meet the Board/Dessert Break

3:15 pm – 4:15 pm
Book Editor Signings

4:15 pm – 5:15 pm
Special Interest Group (SIG) Sessions (1.0 contact hour)
- There are many practice interests within ambulatory care nursing. Attend one of these Special Interest Group (SIG) meetings to learn more and get involved!

251 **Pediatrics SIG**
Facilitators: Mary Sizer, DNP, RN, CPN; Stephanie K. Hammer, MSN, RN, CPN, NEA-BC
- After completing this learning activity, the participant will create a plan for implementing innovative evidence-based solutions to an identified clinical or practice concern.

252 **Tri-Service Military SIG**
Presenter: SMSgt Julie Stewart
- After completing this learning activity, the participant will create a plan for implementing innovative evidence-based solutions to an identified clinical or practice concern.

253 **Leadership SIG**
L *Presenters: Pamela Del Monte, MS, RN-BC; Aileen Oh, MSN, RN; Janice Fortman, BA, BSN, RN-BC, Aleesa Mobley, PhD, APN-BC, CPHQ*
- After completing this learning activity, the participant will identify the top challenges and priorities of the participants in the Leadership SIG survey of 2018.

Session Key
- **L** = Leadership
- **C** = Care Coordination and Transition Management
- **T** = Telehealth

Conference Schedule

THURSDAY, MAY 9, 2019

5:00 pm – 10:00 pm
Poster Viewing (Group B)

5:45 pm – 7:45 pm
260   Tri-Service Military Evening Forum
  • Scheduled topics include Embracing the Role of Ambulatory Nursing and the Operational Mission.

FRIDAY, MAY 10, 2019

7:00 am – 3:30 pm
Registration Open

7:00 am – 8:00 am
Continental Breakfast/Exhibit Hall Open/Meet the Board

7:00 am – 10:45 am
Poster Viewing (Group B)

8:00 am – 9:30 am
Town Hall (1.25 contact hours)
301   Population Health: Social Determinants of Health, Behavioral Health, and the Opioid Crisis
  Facilitators: Nancy May, DNP, RN-BC, NEA-BC; Mary Blankson, DNP, APRN, FNP-C; Michelle Berkley-Brown, MSN, APRN-BC
  • After completing this learning activity, the participant will learn how nurses have handled social determinants of health and managed increasingly complex challenges with the opioid crisis facing our nation.

9:30 am – 10:45 am
Refreshment Break/Exhibit Hall Open/Meet the Board

10:45 am – 11:45 am
Concurrent Sessions (1.0 contact hour)
311   Improving the Patient Experience in an Ambulatory Care Setting
L   *C. Lynn Smith-Cronin, BSN, RN, CPXP*
  • After completing this learning activity, the participant will recognize the need for positive patient experiences in ambulatory care, understand the steps that can be taken to implement a patient experience program to improve healthcare practices and individual perceptions in a clinic-based setting, and identify stakeholders and leaders that can assist and support a change of culture within each organization.

FRIDAY, MAY 10, 2019

312 **Senior RN Ambulatory Care Manager and Health Guide Partnership:**
C **Mobile, High-Touch, High-Frequency Support Outside Clinic Walls**
Wendy Pieper, BSN, CCMC, CCCTM
- After completing this learning activity, the participant will speak to the
  benefits of the partnership between a senior RN ambulatory care
  manager and health guide as an external support for complex care
  patients, care teams, and a health system as a whole.

313 **Anywhere to Anywhere: Legislation and Virtual Care Expansion in the**
T **Department of Veterans Affairs**
Storm Morgan, MSN, MBA, RN
- After completing this learning activity, the participant will explain the
  effect of removing barriers to virtual care through legislative changes,
  describe the impact of using virtual care strategies in the VA, and
  identify how to provide care with virtual modalities during natural
  disasters.

314 **Answering the Call to Action**
C *Karol DiBello, DNP, FNP-BC, ACHPN*
- After completing this learning activity, the participant will describe
  the development of a care coordination and primary palliative care
  pre-licensure curriculum using education techniques designed to
  promote the use of critical thinking for the pre-licensure student taking
  the care coordination course.

11:45 am – 1:15 pm
Lunch on Your Own

1:15 pm – 2:00 pm
President's Address
Kristene Grayem, MSN, CNS, PPCNP-BC, RN-BC, 2019-2020 AAACN President

2:15 pm – 3:15 pm
Concurrent Sessions (1.0 contact hour)
321 **Nurse-Staffed Clinics as an Alternative Rural Healthcare Model**
L *Debra D. Richards, MBA, RN, NE-BC; Carol Weis, MSN, RN; Lori Kubista,*
BSN, RN; Jody Leise, MS, APRN, CNS
- After completing this learning activity, the participant will describe
  nursing's role in a new model of care for rural health by examining
  learnings and system barriers encountered during implementation of a
  nurse-staffed clinic.

Conference Schedule

322 **Targeted Approach to Achieving the Quadruple Aim**
C *Laura Tesch, MSN, FNP, RN, CCCTM; Cynthia Kollauf, MS, RN, ACNS-BC*
- After completing this learning activity, the participant will identify targeted care coordination and transitions in care interventions that will impact the quadruple aim.

323 **The Future of Social Media Research in Nursing**
T *Lee Anne Siegmund, PhD, RN*
- After completing this learning activity, the participant will discuss the advantages of using social media to conduct research, while acknowledging potential obstacles and ethical considerations for social media research, including consenting.

324 **Academic-Clinical Connection: Supporting Registered Nurse Preceptors for Nursing Students**
Caroline Coburn, DNP, MS, APRN, ANP-BC; Quyen Phan, DNP, APRN, FNP-BC
- After completing this learning activity, the participant will describe the challenges specific to precepting in the ambulatory care setting and implement best practices for precepting as modified for the ambulatory care setting.

3:30 pm – 4:30 pm
Concurrent Sessions (1.0 contact hour)
331 **Investing in Our Nurse Leaders: The Everest Program**
L *Cynthia Fenton, MSN, MHA, RN; Lizette Dijamco, RN*
- After completing this learning activity, the participant will state the purpose of the Everest program and identify one benefit/value of the Everest program in supporting nurse leaders.

332 **Risky Business: One Health Care System's Model of Risk Stratification**
C *Jill Swenson, BSN, RN, CCM*
- After completing this learning activity, the participant will identify key components to stratify your patient population and provide examples of how the health care organization can implement care management strategies to support their high-risk and complex patient population.

333 **Setting the Standard: The Who, What, and How of Telehealth**
T **L** *David Chatterton, MSN, RN*
- After completing this learning activity, the participant will discuss methods used by a successful leader to integrate staff engagement within a primary- and specialty-based telephone triage department.

Conference Schedule

334   Clinical Rapid Fire Sessions
  SAFE: Suicide Prevention for Ambulatory, Adult, and Pediatrics
Catherine Ostrowski, MSN, BS, RN, CIC; Virginia Richards, BSN, RN
- After completing this learning activity, the participant will describe the use of the "blue envelope safety behavior" toolkit to recognize, assess, and provide care for the suicidal person presenting in an ambulatory care setting.

Improving Patient Safety by Standardizing Warfarin Documentation in the Ambulatory Setting
Melanie Kennedy, BSN, RN
- After completing this learning activity, the participant will discuss strategies to decrease variation by standardizing documentation of warfarin in the electronic medical record, resulting in decreased confusion for providers and patients to determine current dose of warfarin.

A New Model in Anticoagulation: Integration and Standardization
Lori Kubista, BSN, RN; Susan Erickson, MA, RN; Debra Richards, MBA, RN, NE-BC; Amrika Ramjewan, MS
- After completing this learning activity, the participant will discuss the value of a regional anticoagulation service to help improve safety, identify areas for improvements, and decrease costs.

SATURDAY, MAY 11, 2019

7:00 am – 8:00 am
Certification Review Course Registration Open

7:00 am - 8:00 am
Continental Breakfast

8:00 am – 5:00 pm
Post-Conference Workshop (7.9 contact hours)
901   Ambulatory Care Nursing Certification Review Course
T L *E. Mary Johnson, BSN, RN-BC, NE-BC; Susan M. Paschke, MSN, RN-BC, NEA-BC*
- After completing this learning activity, the participant will be able to use the presentation to reinforce knowledge of ambulatory care nursing, self-assess the content areas where they need further review, and use the content presented as preparation for taking the certification exam.

Facebook.com/AAACN

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American Academy of Ambulatory Care Nursing

Send us your photos and videos in real time by uploading them directly to the AAACN Facebook page or tweet using the hashtag #AAACN2019.

A few ideas to get you started:
➤ Landing in Palm Springs on your first day.
➤ Meeting up with your friends at the registration desk.
➤ Inspiring quotes from speakers.
➤ Selfies with your Board of Directors.
➤ Post-session relaxation with new friends.

Tag friends, hit share, and have fun!

We're excited to see the conference from your perspective. Feel welcome to send as many photos and videos as you like – it is greatly appreciated.

Want more tips on connecting with AAACN through social media? Visit AAACN.org/GetSocial for links to our profiles, getting started, and best practices.

Photo release: AAACN will take photos of attendees throughout the conference. These photos are for AAACN use only and may appear on the AAACN website, newsletter, conference brochures, social media outlets, or other future AAACN promotional material. This also includes photos uploaded using the AAACN conference app. By virtue of your attendance, you agree to usage of your likeness in such media.

Poster Presentations

2.0 contact hours to be awarded for poster viewing.

Learning outcome: After completing this learning activity, the participant will be able to assess innovations being used by other professionals in the specialty and evaluate the potential of implementing the improvements into practice.

Conference app display: Select posters are available for electronic viewing via the AAACN Conference app.

Post-conference display: As an added benefit for AAACN members, select posters will be available for post-conference viewing on the AAACN website.

Poster Group A

(Leadership: Posters 1A – 41A. Clinical: Posters 42A – 67A.)
Available for viewing on:
Wednesday, May 8, 2019, 5:00 pm – 10:00 pm
Thursday, May 9, 2019, 9:15 am – 4:15 pm

Poster 1A: Transforming Care: Embedding AAACN Scope and Standards of Practice for the Professional Ambulatory Care Nursing into Practice

Poster 2A: i-CARE: Improving Patient-Family Experience in Pediatric Ambulatory Orthopaedics

Poster 3A: Creating an Annual Competency Assessment Process that Results in Meaningful Quality Professional Development for Staff in the Ambulatory Setting Using the Quality and Safety Education for Nurses (QSEN) Framework

Poster 4A: It Takes a Village: Involving the Team to Recruit and Retain Nursing Staff

Poster 5A: Disaster Preparedness in the Pediatric Outpatient Setting

Poster 6A: Developing a Standardized Nursing Orientation for Clinical Employees in the Ambulatory Setting

Poster 7A: Promoting Best Practice through Data Analysis and Performance Improvement: A Pediatric Fall Prevention Program

Poster 8A: Connecting the Missing Pieces: Implementation of the Clinical Nurse Leader Role in the Emergency Department

Poster 9A: Partner Up! Development of Coaching and Motivational Interviewing Skills for Care Coordinators to Enhance Communication and Patient-Centered Care

Poster 10A: Nursing Handoff: Implementing a Standard Handoff Communication Tool between Outpatient and Inpatient

Poster 11A: Improving Communication by Implementing "Daily Huddle"

Poster Presentations

Poster 12A: So Many Orders, So Little Time...

Poster 13A: A Lean Approach to Weight Loss Operations

Poster 14A: Improving Pneumococcal Vaccine Rates in Older Adults in an Ambulatory Setting

Poster 15A: Improving the Safety and Quality of Care in the Allergy and Immunology Clinic

Poster 16A: Using Technology to Conduct Orientee Follow-Up Meetings in the Ambulatory Health Care Setting

Poster 17A: More Is Better: Improving Event Reporting in Ambulatory Care

Poster 18A: Impact of Telecommuter Status, Manager Leadership Style, Structural Empowerment, and Job Satisfaction on Managed Care Nurses' Level of Work Engagement

Poster 19A: One is NOT the Loneliest Number

Poster 20A: Shared Governance in Ambulatory Care: "A Clinical Nurse and Nurse Leader Collaboration"

Poster 21A: Vaccine Management and Standardization Driven by Frontline Caregivers

Poster 22A: Transforming Nursing Education: Incorporating Ambulatory Care Competencies

Poster 23A: A Medical Assistant Advancement Model: Implementation and Outcomes

Poster 24A: 1st Things 1st: Implementation of an Ambulatory Frontline Leader Onboarding Course

Poster 25A: Leadership: Owning the Patient Experience in Ambulatory Care

Poster 26A: Having a Real Conversation about Heart Failure

Poster 27A: Creating Synergy: An Academic-Practice Partnership to Enhance Nursing Education in Community-Based Settings

Poster 28A: Nurse Engagement in Orientation Design, Implementation, and Evaluation

Poster 29A: Education Delivery to a Multispecialty and Expansive Ambulatory Care Health System

Poster 30A: Clinical Care Team: A Forum for Clinical Process Improvement

Poster Presentations

Poster 31A: Applying the AAACN Ambulatory Care Registered Nurse Residency Program Orientation in an Ambulatory Care Setting: A Quality Improvement Project to Increase Competence, Confidence, and Job Satisfaction in Clinical Staff

Poster 32A: Educate and Elevate: An Innovative Approach to Promoting Multidisciplinary Nurse Learning

Poster 33A: GIM Clinical Assessment and Optimization Project

Poster 34A: Redesigning Patient Flow to Decrease Visit Length at an Ambulatory General Orthopedic Clinic

Poster 35A: Magnet Readiness Intervention for Nurses within a Pediatric Ambulatory Care Clinic: Where Do We Begin?

Poster 36A: Beginning with the End in Mind: A New Nurse Manager Onboarding Program Grounded by AAACN Scope and Standards of Professional Ambulatory Care Nurses

Poster 37A: Differences in Ambulatory RN Intent to Leave by Age and Tenure

Poster 38A: Ambulatory Regulatory Readiness

Poster 39A: How an Engaged Shared Governance Council Led to Leadership and Professional Development in the Ambulatory Setting

Poster 40A: Leadership and Management in Healthcare

Poster 41A: The Evolution of Clinically Competent and "Always the First" Nurses in Aeromedical Evacuation

Poster 42A: Implementing a Drive-Thru Flu Clinic

Poster 43A: Comfort Positioning in Pediatric Ambulatory Care

Poster 44A: Lessons Learned in Floating MAs between Ambulatory Sites

Poster 45A: Educational Strategies to Manage Weight Gain in a Clinic Setting

Poster 46A: Cardiothoracic Ambulatory Registered Nurse Orientation

Poster 47A: Comfort, Care, and Collaboration for the Oncology Patient in the Ambulatory Setting

Poster 48A: Let's Talk About It: Clinical Practice Council (CPC) across a Large Organization

Poster 49A: Leveraging Technology to Prevent Medication Errors

Poster 50A: Guideline for Prescribing Opioids for Chronic Non-Cancer Pain in a Primary Care Setting to Improve Patient Safety with Opioid Use

Poster Presentations

Poster 51A: Keeping Appointment No-Show and Admission Rates Low

Poster 52A: Huddle Up: Establishing Patient Behavior Expectations and Frameworks of Care to Improve Employee and Patient Safety

Poster 53A: Aligning Course Content and Clinical Evaluation with the Care Coordination and Transition Management Model Competencies in Preparation for Baccalaureate Nursing Clinical Experience in Primary Care

Poster 54A: Utilizing Ongoing Clinical Telephone Audits to Provide Recommendations and Improve Processes while Enhancing Patient Experience

Poster 55A: Ambulatory Rapid Response: A Nurse-Driven Innovation for Improvement of Emergency Management in the Outpatient Environment

Poster 56A: Enhancing Blood Pressure Measurement Workflow in Ambulatory Care

Poster 57A: Utilizing an Opioid-Sparing Approach in Treating Orthopedic Patients

Poster 58A: Nurse-Led Interprofessional Collaboration: Increasing Colorectal Cancer Screening Completion

Poster 59A: Implementing Transitional Care Home Visits in a Heart Failure Clinic for Underserved Patients

Poster 60A: Registered Nursing Professional Development in Primary Care

Poster 61A: Reducing Admissions and Readmissions with Implementation of an Outpatient Lasix Protocol

Poster 62A: The Power of Sharing the Love: Creating a Free PrEP Clinic for the Prevention of HIV Infection

Poster 63A: Empowering Medical Assistants in Providing Standardized Patient Care: A Competency Model Approach

Poster 64A: Opportunity Knocks, Population Health Nurses Answer The Call

Poster 65A: Quick Sick – Is It for You?

Poster 66A: Vaccine Safety Updates

Poster 67A: Initiation of an Evidence-Based Ambulatory RN Orientation Program

Program-At-A-Glance

Tuesday, May 7, 2019

4:00 pm – 7:00 pm
Registration Open
Location: Mesquite GH (CC)

Wednesday, May 8, 2019

7:00 am – 7:00 pm
Registration Open
Location: Mesquite GH (CC)

8:00 am – 11:15 am
Pre-Conference Workshop
010: Magnet® Recognition in Ambulatory
Care
Location: Madera (H)

12:30 pm – 2:45 pm
Welcome and President's Address/Keynote Address
101: Surviving & Thriving in the Crazy
World of Nursing
Location: Oasis 3 (CC)

2:45 pm – 3:00 pm
Refreshment Break
Location: Northern Hemisphere Foyer

3:00 pm – 4:00 pm
Concurrent Sessions
111: Journey Mapping
Location: Smoketree A-E (CC)
112: Planning for a Healthier Future
Location: Madera (H)
113: Critical-Thinking Challenges in
Telehealth Nursing
Location: Sierra (H)
114: Demonstrating the Value of Registered
Nurses in Ambulatory Care Using
Performance Measures
Location: Oasis 3 (CC)

4:15 pm – 5:15 pm
Concurrent Sessions
121: Nurse Executive Leadership in
Ambulatory Care
Location: Oasis 3 (CC)
122: Managing an Identified High-Risk
Population Within a Value-Based
Healthcare Model
Location: Sierra (H)
123: Nurse Triage Call Center Quality
Improvement Program
Location: Madera (H)
124: Nursing's Growing Role in Business
Operations
Location: Smoketree A-E (CC)

5:00 pm – 10:00 pm
Poster Viewing (Group A)
Location: Oasis 2 (CC)

5:30 pm – 6:30 pm
130: AAACN 101: Getting Excited About
AAACN and the Conference
Location: Oasis 3 (CC)

6:30 pm - 8:30 pm
140: Opening Reception/Silent Auction
Location: Oasis 1 (CC)

Thursday, May 9, 2019

7:00 am – 5:30 pm
Registration Open
Location: Mesquite GH (CC)

7:00 am – 8:00 am
Continental Breakfast
Location: Oasis 4 (CC)

8:00 am – 9:15 am
201: Optimizing Strategies for Care
Coordination and Transition
Management
Location: Oasis 3 (CC)

9:15 am – 10:30 am
**Exhibit Hall Grand Opening/
Meet the Board/Refreshment Break**
Location: Oasis 2 (CC)

9:15 am – 4:15 pm
Poster Viewing (Group A)
Location: Oasis 2 (CC)

9:15 am – 10:30 am
Book Editor Signings
Location: Outside Oasis 2 (CC)

10:30 am – 11:30 am
Special Interest Group (SIG) Sessions
211: Veterans Affairs SIG
Location: Smoketree A-E (CC)
212: Telehealth SIG
Location: Madera (H)
213: Patient/Staff Education SIG
Location: Sierra (H)
214: CCTM SIG
Location: Oasis 3 (CC)

11:30 am – 12:45 pm
220: Roundtable Networking Lunch
Location: Oasis 4 (CC)

CC = Palm Springs Convention Center
H = Renaissance Hotel

Program-At-A-Glance

11:30 am – 12:45 pm
AAACN Wants You: Are You Ready to Get Involved?
Location: Smoketree A-E (CC)

1:00 pm – 2:00 pm
Concurrent Sessions
231: Health Coaching for Care Teams
  Location: Oasis 3 (CC)
232: A Care Management Strategy to Improve Advance Care Planning Discussions in the Patient-Centered Medical Home
  Location: Madera (H)
233: Establishing a Telehealth Apprenticeship Program
  Location: Sierra (H)
234: Pediatric Rapid Fire Sessions
  Location: Smoketree A-E (CC)

2:15 pm – 3:15 pm
Concurrent Sessions
241: Enhancing Ambulatory Performance through Clinical Support Staff Progression Plans
  Location: Oasis 3 (CC)
242: Evaluation of a Care Coordination & Transition Management & Enhanced Communication Training for Nurses Working with Rural Veterans
  Location: Smoketree A-E (CC)
243: Session cancelled
244: Telephone Advice Skills
  Location: Sierra (H)

3:15 pm – 4:15 pm
Exhibit Hall Open/Meet the Board/Dessert Break
Location: Oasis 2 (CC)

3:15 pm – 4:15 pm
Book Editor Signings
Location: Outside Oasis 2 (CC)

4:15 pm – 5:15 pm
Special Interest Group (SIG) Sessions
251: Pediatrics SIG
  Location: Madera (H)
252: Tri-Service Military SIG
  Location: Sierra (H)
253: Leadership SIG
  Location: Oasis 3 (CC)

5:00 pm – 10:00 pm
Poster Viewing (Group B)
Location: Oasis 2 (CC)

5:45 pm – 7:45 pm
260: Tri-Service Military Evening Forum
  Location: Smoketree A-E (CC)

Friday, May 10, 2019

7:00 am – 3:30 pm
Registration Open
Location: Mesquite GH (CC)

7:00 am – 8:00 am
Continental Breakfast/Exhibit Hall Open/Meet the Board
Location: Oasis 2 (CC)

7:00 am – 10:45 am
Poster Viewing (Group B)
Location: Oasis 2 (CC)

8:00 am – 9:30 am
301: Town Hall: Population Health
  Location: Oasis 3 (CC)

9:30 am – 10:45 am
Refreshment Break/Exhibit Hall Open/ Meet the Board
Location: Oasis 2 (CC)

10:45 am – 11:45 am
Concurrent Sessions
311: Improving the Patient Experience in an Ambulatory Care Setting
  Location: Oasis 3 (CC)
312: Senior RN Ambulatory Care Manager & Health Guide Partnership
  Location: Sierra (H)
313: Anywhere to Anywhere
  Location: Smoketree A-E (CC)
314: Answering the Call to Action
  Location: Madera (H)

11:45 am – 1:15 pm
Lunch on Your Own

1:15 pm – 2:00 pm
President's Address
Location: Oasis 3 (CC)

2:15 pm – 3:15 pm
Concurrent Sessions
321: Nurse-Staffed Clinics as an Alternative Rural Healthcare Model
  Location: Smoketree A-E (CC)
322: Targeted Approach to Achieving the Quadruple Aim
  Location: Oasis 3 (CC)
323: The Future of Social Media Research in Nursing
  Location: Madera (H)
324: Academic-Clinical Connection
  Location: Sierra (H)

CC = Palm Springs Convention Center
H = Renaissance Hotel

Program-At-A-Glance

3:30 pm – 4:30 pm
Concurrent Sessions
331: **Investing in Our Nurse Leaders**
Location: Oasis 3 (CC)
332: **Risky Business**
Location: Madera (H)
333: **Setting the Standard**
Location: Smoketree A-E (CC)
334: **Clinical Rapid Fire Sessions**
Location: Sierra (H)

> **CC=Palm Springs Convention Center**
> **H=Renaissance Hotel**

Saturday, May 11, 2019

7:00 am – 8:00 am
Certification Review Course Registration Open
Location: Pasadena Foyer (H)

7:00 am – 8:00 am
Continental Breakfast
Location: Madera (H)

8:00 am – 5:00 pm
Post-Conference Workshop
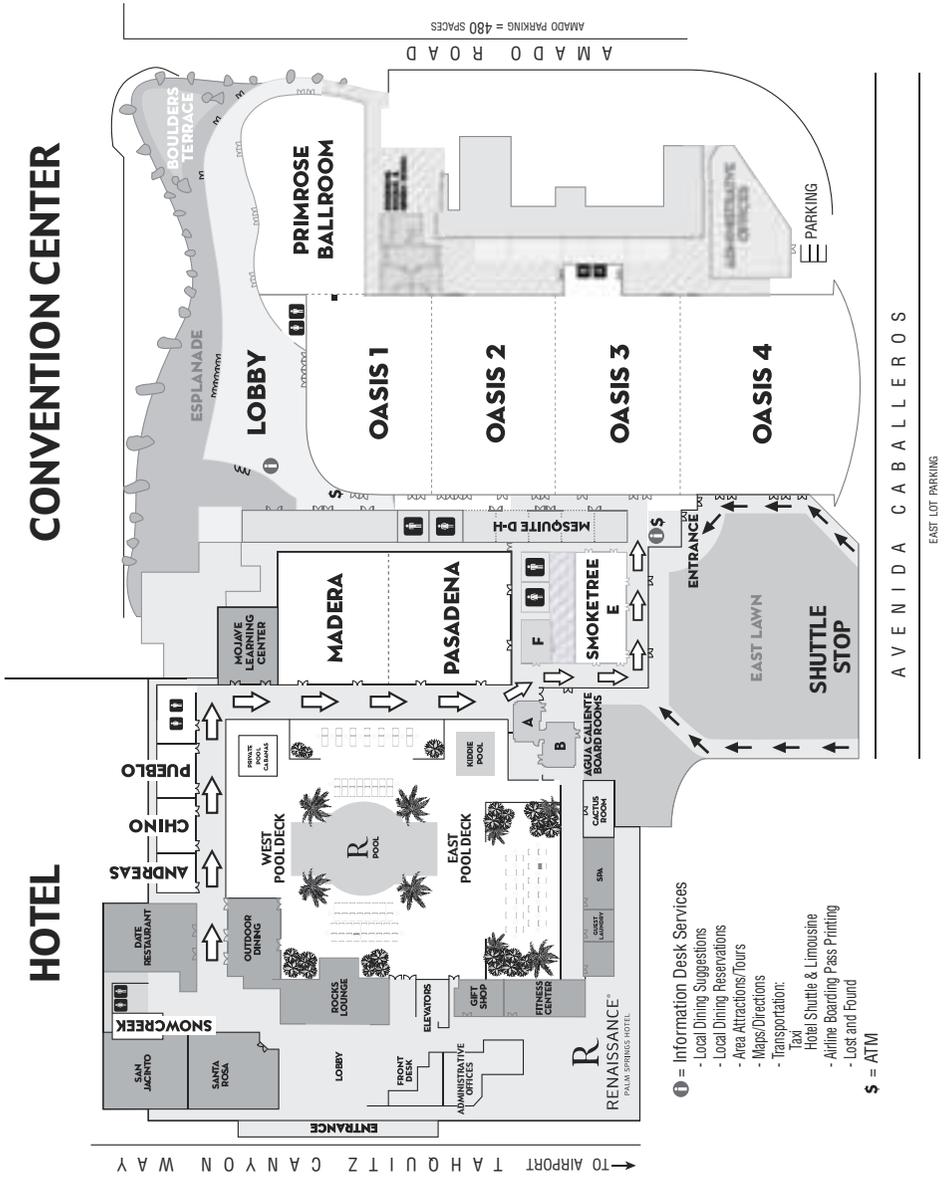**901:** **Ambulatory Care Nursing Certification Review Course**
Location: Pasadena (H)

5.0 *FREE* CNE Contact Hours

AAACN main conference registrants will receive an additional 5.0 FREE contact hours! Registrants will have approximately 4 weeks to complete the online evaluations in the AAACN Online Library and receive contact hours for the conference sessions they attend onsite. After the evaluation deadline, main conference registrants will receive an email with instructions on how to earn their 5.0 additional **FREE contact hours.**

Hotel Floor Plan

CONVENTION CENTER

HOTEL

AMADO PARKING = 480 SPACES

A M A D O   R O A D

BOULDERS TERRACE

PRIMROSE BALLROOM

ESPLANADE

LOBBY

OASIS 1

OASIS 2

OASIS 3

OASIS 4

PARKING

ADMINISTRATIVE OFFICES

A V E N I D A   C A B A L L E R O S

EAST LOT PARKING

MOJAVE LEARNING CENTER

MADERA

PASADENA

SMOKETREE E

MESQUITE D-H

F

ENTRANCE

EAST LAWN

SHUTTLE STOP

PUEBLO

CHINO

ANDREAS

PRIVATE POOL CABANAS

KIDDIE POOL

WEST POOL DECK

EAST POOL DECK

POOL

A

B

AGUA CALIENTE BOARD ROOMS

CACTUS ROOM

SPA

GUEST LAUNDRY

DATE RESTAURANT

OUTDOOR DINING

ROCKS LOUNGE

ELEVATORS

GIFT SHOP

FITNESS CENTER

SNOWCREEK

SAN JACINTO

SANTA ROSA

LOBBY

FRONT DESK

ADMINISTRATIVE OFFICES

RENAISSANCE® PALM SPRINGS HOTEL

ENTRANCE

T A H Q U I T Z   C A N Y O N   W A Y

→ TO AIRPORT

ℹ = Information Desk Services
- Local Dining Suggestions
- Local Dining Reservations
- Area Attractions/Tours
- Maps/Directions
- Transportation:
    - Taxi
    - Hotel Shuttle & Limousine
    - Airline Boarding Pass Printing
- Lost and Found

$ = ATM

Poster Presentations

Poster Group B

(Clinical: Posters 1B – 13B. Care Coordination and Transition Management: Posters 14B – 53B. Telehealth: Posters 54B – 67B.)
Available for viewing on:
Thursday, May 9, 2019, 5:00 pm – 10:00 pm
Friday, May 10, 2019, 7:00 am – 10:45 am

Poster 1B: An Innovative Ambulatory Nurse Training Program, SBIRT, Improves Oncology Patients' SLEEP

Poster 2B: Online Journal Club: Enhancing Team, Educational, and Professional Development through Participation in an Online Learning Community

Poster 3B: Supporting and Onboarding of New Nurses

Poster 4B: Suicide Risk and Prevention in the Outpatient Setting

Poster 5B: Optimization of Lactation Support in Primary Care Settings for Mother-Baby Couplets

Poster 6B: Shared Governance in Practice: RNs Improving Patient's Surgical Preparation through Standardization and Collaboration

Poster 7B: Implementation of a Diabetes Self-Management Education/Support Group for Adults in a Primary Care Setting to Improve Diabetes Outcomes

Poster 8B: A Change in Clinical Competency Validation Process in Provider-Based Practices

Poster 9B: Take Two! Using Videography and Debriefing to Assess and Improve Emergency Response in Ambulatory Care

Poster 10B: Peer-Supported Professional Development in the Ambulatory Setting

Poster 11B: Bridging a Care Gap: Ostomy Care Education across the Care Continuum

Poster 12B: Exploring Staff Engagement and Retention through the Implementation of a Medical Office Assistant Clinical Ladder

Poster 13B: Implementing an Effective Education Plan for an Emergency Response Team in the Pediatric Ambulatory Setting

Poster 14B: Redesigning Care Delivery to Define the Ambulatory Care Nursing Role

Poster 15B: Operationalizing the Role of the Protocol Coordinator in a Clinical Research Setting

Poster Presentations

Poster 16B: Improving the Bottom Line: Seeing BSN-RNs in Primary Care as Value, Not Just Cost

Poster 17B: Development and Validation of a Medical Home Model for Persons with Spinal Cord Injuries

Poster 18B: Implementing Primary Nursing in a Clinical Research Ambulatory Setting

Poster 19B: Elevating Nurses through the Development of the Nurse Facilitator Role

Poster 20B: Patient Engagement: A Key to Quantify the Impact of Nursing in Care Coordination

Poster 21B: Education

Poster 22B: Improving Rates of HIV Viral Load Suppression in an Ambulatory HIV Clinic

Poster 23B: Reduction of Readmissions through Improved Transitions

Poster 24B: Rheumatology Nurse Autonomy Improves Clinic Efficiency

Poster 25B: Transitional Care Management across the Continuum

Poster 26B: Community-Wide Care Management

Poster 27B: Advancing Patient-Centered Care Delivery through the Use of Motivational Interviewing and Patient-Directed Goal Setting

Poster 28B: Onboarding Care Navigators at Michigan Medicine

Poster 29B: Ambulatory Oncology Care Anticoagulation Safety

Poster 30B: Clinic Flow: Improving the Patient Experience

Poster 31B: Improved Patient Satisfaction Scores in Pediatric Urgent Treatment Clinic with RNs and Care Coordination

Poster 32B: Decreasing Cervical Cancer in Women Infected with HIV: A Nurse-Driven Approach to Preventive Screening

Poster 33B: Transitional Primary Care Clinic – Care Coordination across the Continuum

Poster 34B: Refining Throughput and Patient Satisfaction through the Use of Interprofessional Rounds within a Neurology Clinic

Poster 35B: Unique Challenges of Handoff Reporting in Ambulatory Procedure Centers

Poster Presentations

Poster 36B: Compassionate Care Retired Nurse Program: Sharing Expertise and Collaboration

Poster 37B: Decreasing Emergency Room Readmission Rates through Patient Outreach

Poster 38B: Development of a System Ambulatory Taskforce to Improve Patient Care

Poster 39B: Avoid the ED – Call Us First: Providing High-Acuity Care in a Primary Care Internal Medicine Setting

Poster 40B: Outcomes of Primary Care Interventions to Impact Primary Care Services and Non-Urgent Emergency Department Use

Poster 41B: Success of Activation Strategies for High-Risk Ambulatory Care Patients

Poster 42B: Care Coordination of Nusinersen

Poster 43B: Developing a Population Health Infrastructure with RN Navigation and Care Management Foundation

Poster 44B: Care Coordination and Transition Management: Tracking Outcomes in School Health

Poster 45B: Call Me, Call Me Anytime: Attempting to Decrease the 30-Day Unplanned Readmission Rate in the Oncology Patient Population

Poster 46B: The Role of the RN Care Coordinator in Developing a New Service Line for the Complex Cancer Patient

Poster 47B: Creating a Standardized Angle Tolerance Testing Process for the Pediatric Ambulatory Care Setting

Poster 48B: "Him, Her, Them:" How to Navigate the Care of Transgender Patients through Their Gender Reassignment Surgical Experience

Poster 49B: Prevention and Early Detection of Illness through Annual Health Assessment: Drive Awareness on the Importance of Preventive Screenings to Improve Patient's Health Outcomes

Poster 50B: A Virtual Care Coordination Clinic for Children with Medical Complexities

Poster 51B: Passport to Success: Hands-On Strategies for Delivering Health Care to Children with Special Needs

Poster 52B: Emergency General Surgery Clinic Fast Track

Poster 53B: Nursing Role in the "Human Performance Cell" Model in a Small Military Treatment Facility

Poster 54B: Utilizing Telehealth for the Education and Support of Rural Providers

Poster 55B: This poster number intentionally left blank.

Poster 56B: Perceptions of Adult Patients Accessing Telehealth in an Urban Medical Group

Poster 57B: Improved Quality and Staff Satisfaction through Telework

Poster 58B: Improving Patient Safety and Satisfaction with Triage Nursing Resource Reallocation

Poster 59B: Let's Talk about Suicide

Poster 60B: Decreasing Admission Rates of Heart Failure Patients Using Newly Created Outpatient Clinical Pathway for Post-Hospital Follow-Up

Poster 61B: Second Level Provider Triage to Reduce Avoidable Emergency Department Referrals in a Centralized Nurse Triage Department

Poster 62B: Physicians and Triage Nurses Collaborating to Reduce Response Time for Triage Messages

Poster 63B: A Shift in the Educational Paradigm: Building a Primary Care Nursing Workforce within a Veteran Healthcare Setting

Poster 64B: Transitions of Care Center: Bridging the Gap for Discharged Patients to Reduce Readmissions and Costs

Poster 65B: The Role of Centralized Triage Nurses in Answering Emergent Pediatric Triage Calls

Poster 66B: Frontline Registered Nurse Leadership In Action

Poster 67B: VA Virtual Care Nursing: A Central Aspect of Virtual Multisite Patient-Aligned Care Teams (V-IMPACT)
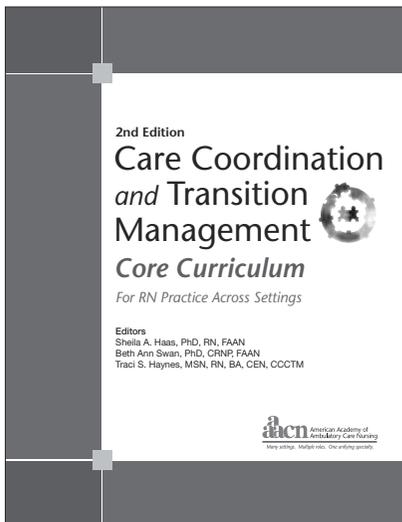
Meet the Editors
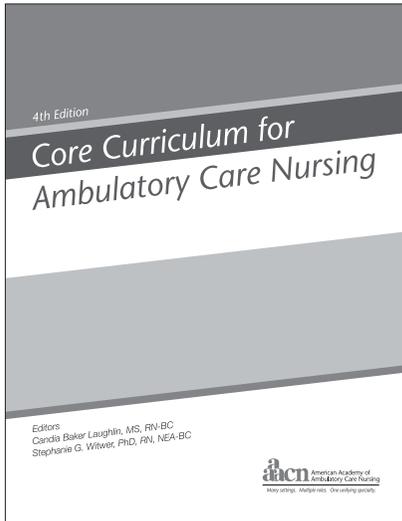
Purchase your copy of the **Core Curriculum for Ambulatory Care Nursing,** 4th Edition and have your copy or a bookplate signed by the editors Candia Laughlin and Stephanie Witwer.

Candia Laughlin

Stephanie Witwer

Pre-order your copy of the **Care Coordination and Transition Management Core Curriculum,** 2nd Edition and have a special bookplate signed by editors Sheila Haas, Beth Ann Swan, and Traci Haynes.

Sheila Haas

Beth Ann Swan

Traci Haynes

Thursday, May 9
9:15 am to 10:30 am and 3:15 pm to 4:15 pm
in the registration area

Continuing Education Information and Disclosure

Learning Outcome

As a result of attending this conference, the participant will strengthen leadership skills in the ambulatory care specialty, develop new strategies for professional practice, and be able to promote best practices in ambulatory care.

Requirements for Successful Completion of Education Activities

- Attend 90% of each session to receive contact hours.
- Complete evaluations and earn your contact hours by following instructions on the Online Library page.
- Print the CE certificate for the activity at any time after completing the overall conference and individual session evaluations.

Contact Hour Credit

Pre-Conference
Magnet® Recognition in Ambulatory Care: Description of a Recipe for Nursing Excellence 3.0

Main Conference
Wednesday, May 8, 2019 . . . . 3.25
Thursday, May 9, 2019 . . . . 5.25
Friday, May 10, 2019 . . . . 6.25
(includes 2.0 for posters)

Post-Conference
Ambulatory Care Nursing Certification Review Course 7.9

Disclosures

Conflict of Interest Disclosures
Planning Committee: No planning committee member declares any potential or actual conflict of interest.

Abstract Reviewers: No abstract reviewer declares any potential or actual conflict of interest.

Poster Presenters: No poster presenter declares any potential or actual conflict of interest.

Speakers: Barton Schmitt (session 244) discloses royalties as an author of guidelines and protocols on telephone triage and advice for pediatric offices and call centers.

Commercial Support Disclosure

This program has not received any commercial support.

This program received corporate sponsorship from the John H. Reck Memorial Grant.

Should any additional disclosures be provided to AAACN, documentation will appear post-conference in the AAACN Online Library.

Accreditation Information

This conference is jointly provided by Anthony J. Jannetti, Inc. (AJJ) and the American Academy of Ambulatory Care Nursing (AAACN).

Anthony J. Jannetti, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

AAACN is a provider approved by the California Board of Registered Nursing, provider number CEP5366.

American Academy of Ambulatory Care Nursing

Forty-Fourth
Annual Conference

The premier conference for ambulatory care and telehealth nurses

May 8-11, 2019
Palm Springs, California

Palm Springs Convention Center and Renaissance Hotel

Evaluation Deadline Date:
June 3, 2019

AAACN's Online Library Includes:

- Conference handouts
- Online Evaluations/CNE
- Conference sessions
  (live audio recordings)
- Earn CNE credit post-event
  for sessions you missed onsite
- Access anytime, anywhere!

How to Claim CNE Credit

1. Log in at aaacn.org/conf19ce with your AAACN username and password.*

2. Click on CNE Evaluations and Transcript. Then simply complete an evaluation for each session for which you want to claim CNE credit.

Please remember to complete the Overall Conference Evaluation as well. Your feedback helps us make each conference more successful!

Your CNE certificate/transcript for this conference can be accessed any time by clicking on *CNE Transcript* under *My Account*.

*Do not create a new account!

If you do not know your password, if you or your employer mailed your registration, and/or you have never established a AAACN online account, go to aaacn.org and click the Log In button, enter your email address then click "Forgot Your Password".
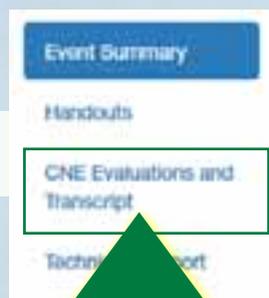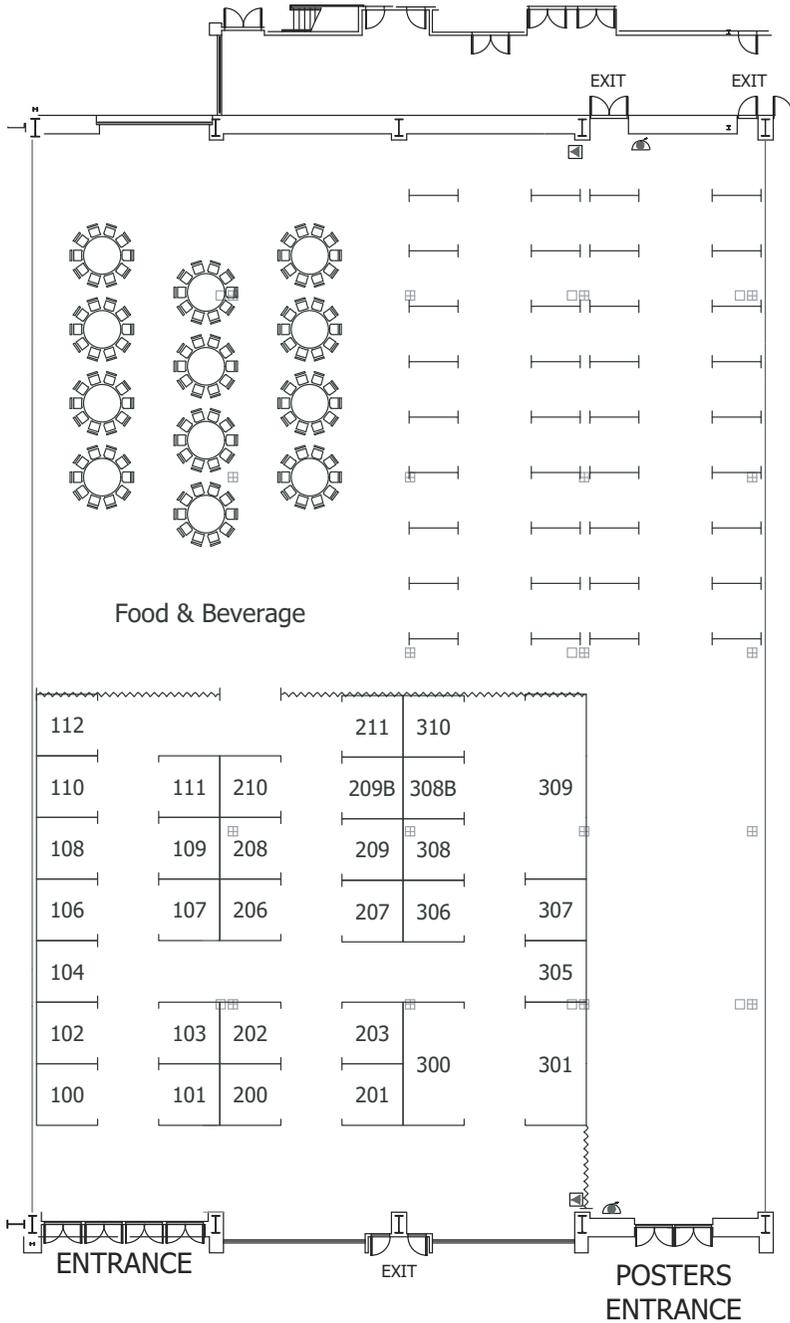

Event Summary

Handouts

CNE Evaluations and Transcript

Technical Support

Convention Center / Oasis 2

EXIT EXIT

Food & Beverage

112		211	310	
110	111	210	209B	308B	309
108	109	208	209	308	
106	107	206	207	306	307
104				305
102	103	202	203	301
100	101	200	201	300	

ENTRANCE

EXIT

POSTERS ENTRANCE

Exhibits

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Thewellnessnetwork.com

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2020 Call for Speaker and Poster Abstracts

AAACN 45th Annual Conference
April 15-18, 2020 · Chicago, IL

Speaker abstract deadline: May 30, 2019
Poster abstract deadline: December 15, 2019

General Information
Abstracts that reflect innovative, evidence-based, or new practice information have the highest possibility for selection as a presentation at the conference.

Submission Guidelines
Please visit the AAACN Abstract Management System to register and submit your abstract for review at the following web address: https://www.conftool.org/aaacn2020/

Complete submission guidelines are available at aaacn.org.

Types of Presentation
- *Pre-conference workshop:* Workshop presentation of 3 hours that comprehensively focuses on a core skill important to ambulatory care nursing.
- *Concurrent session:* 60-minute formal presentation in a lecture-style format to an audience of 75+ participants.
- *Rapid fire session:* 20-minute formal presentation, limited to 1 speaker, on an innovative or exciting topic. 3 rapid fire topics will be grouped together in 1 breakout session.
- *Poster presentation:* Display of information using a hanging poster. Presenter should be prepared to interactively discuss their poster with individuals who arrive during the open sessions.

Authorship of Abstracts
The primary author/investigator submits the abstracts with full consent of all co-authors/investigators. The primary author will be the contact person for all future correspondence. Although a nurse should be one of the authors/investigators, interprofessional abstracts are welcome (e.g. physician, pharmacist, social work, etc.). AAACN members and non-members are invited to submit abstracts. Encore presentations may be submitted for consideration. Abstracts selected for presentation must have a presenter who is able to present on any day of the conference.

Abstract Submission, Review, and Acceptance
Abstracts must be submitted via the abstract management system by the requested deadline. Abstracts are blindly reviewed and evaluated for the completion of requested information and adherence to all instructions. If an abstract does not meet stated criteria, it will not be reviewed.

Notice of the review outcome will be sent by mid-November. An abstract which is not selected for presentation may have contained unclear concepts, content not supported by evidence, and/or simply may not have met the Program Planning Committee's needs assessment. If not selected for oral presentation, primary abstract submitters will be invited to submit the abstract for poster presentation consideration.

Presentation of Abstract at Conference
Selected concurrent speaker abstract presentations will receive:
- Concurrent 60-minute presentation: $100 discount off main conference registration for the primary presenter.
- Rapid fire presentation: $100 discount off main conference registration for primary presenter.
- Pre-conference workshop: receive an honorarium that is dependent upon the length of the workshop and number of presenters.

Are You a Member of AAACN?

If yes, here is a checklist to make sure you are taking advantage of all your member benefits.

If you are not a member, here is what you are missing . . .

AAACN membership helps you connect with other nurses in similar roles, advance your practice and leadership skills, and advocate for your specialty of ambulatory care nursing. As a member, you have access to a wealth of ambulatory care, CCTM, and telehealth nursing resources – for free or at discounted rates!

Use the handy checklist below to be sure you're getting the most from your membership. If you are not a member, we hope these benefits will prompt you to join.

Have you:

☐ Selected your complimentary subscription to *MEDSURG Nursing, Pediatric Nursing, or Nursing Economic$?*

☐ Earned FREE CNE from the *ViewPoint* publication?

☐ Completed continuing education activities in the Online Library?

☐ Earned FREE CNE credit via our monthly announcements?

☐ Taken advantage of discounted member pricing on study resources to advance your knowledge/prepare for certification?

☐ Used the $100 member discount off the ambulatory care certification exam fee?

☐ Used the $120 member discount off the certified in care coordination and transition management (CCCTM) exam fee?

☐ Applied for or advertised a job in the Career Center?

☐ Networked via the 7 Special Interest Group online discussion communities?

☐ Used the www.aaacn.org website to access resources and information?

☐ Located other members in your state through the online membership directory?

☐ Become a volunteer leader with a national committee, team, or task force?

☐ Applied for scholarships, awards, and/or grants?

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Join or renew online at www.aaacn.org.

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Shuttle Service for The Riviera Palm Springs Hotel

Complimentary round-trip shuttle service for conference attendees staying at The Riviera Palm Springs Hotel is available to/from the Palm Springs Convention Center. Shuttle service is available through The Riviera Palm Springs bus and Lion bus. The Riviera Palm Springs bus departs for the Palm Springs Convention Center every hour, on the hour, during the hours scheduled. Lion buses run continuously during the hours scheduled.

Day	Hours	
Tuesday, May 7th		
The Riviera Palm Springs bus	7:00 am – 5:00 pm	
Wednesday, May 8th		
The Riviera Palm Springs bus	7:00 am – 9:30 pm	
Lion bus	9:00 am – 1:00 pm	5:30 pm – 10:00 pm
Thursday, May 9th		
The Riviera Palm Springs bus	7:00 am – 5:00 pm	
Lion bus	6:30 am – 10:30 am	5:30 pm – 10:00 pm
Friday, May 10th		
The Riviera Palm Springs bus	7:00 am – 5:00 pm	
Lion bus	6:30 am – 10:30 am	1:00 pm – 5:00 pm
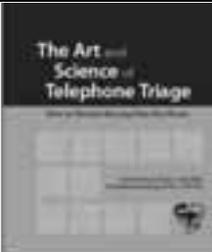
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Big Things Coming To AAACN

New
AAACN Website

AAACN is in the process of developing a completely revamped website! Look for a more user-friendly experience, an in-depth search function, and a sleek, modern feel. The new website will enhance member benefits and provide a simpler, quicker navigation to our resources. *Coming Summer 2019!*

New
Telephone Triage Course

We recently announced that longtime member Carol Rutenberg was generously given the content of her popular telephone triage course, "Telephone Triage as Professional Nursing Practice: Improve Quality and Reduce Risk," to AAACN. AAACN will develop its own online telephone triage nursing course based on the content of Carol's proven education. *Coming in 2020!*

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