Building a Culture of Safety: No Heroes Allowed
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Summary: If medical error was a disease, it would rank as the third leading cause of death in the United States. Eighty percent of serious medical errors involve some sort of miscommunication. Using checklists to monitor each step of the healthcare process can have dramatic results in preventing adverse events. We need to shift our culture to create a more cohesive healthcare team by being accountable and accepting feedback. When everyone takes ownership for being a part of the team, our patients will have better outcomes.

Nursing Implications:
- Teamwork and accountability can decrease adverse events in health care.
- Lateral violence is a barrier to working together as a collaborative healthcare team.
- Healthcare workers can begin to break down the existing hierarchy and better function as an efficient interdisciplinary team by having zero tolerance of abusive behaviors.

Key Takeaways:
- A lack of effective teamwork negatively impacts patient outcomes.
- We can work as a more efficient team if we learn to effectively give and receive feedback.
- Breaking down the existing hierarchy in healthcare is an important component of successful team building.
- Double check when administering high-risk medications.
- Use checklists to monitor each step of the healthcare process.
- Stop and think before acting.

Link: https://library.amsn.org/amsn/sessions/3337/view

References:
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