

MHS23

MEDICAL & HEALTH SYMPOSIUM

May 4-6, 2023



Navigating Occupational Health Concepts During Reimbursement

Freddie L. Johnson, J.D., MPA
Yvette Christopher, MHA, CMPE

May 4, 2023

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Session Objectives:

1. Articulate why prior authorization is important in occupational medicine reimbursement.
2. Recognize the important data elements captured during the treatment-approval process and the impact on reimbursement.
3. Identify common billing mistakes that lead to a reimbursement denial.
4. Identify the tools and materials used in occupational medicine reimbursement.

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Tools and Resources



Proper
Service
Alignment



Treatment
Authorization
Decision



Payment



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- Medical & case management
- Receives and processes C-9
- Determines relatedness
- Applies ODG and treatment guidelines
- Medical bill payment

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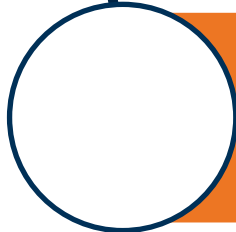
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BWC



Claim determination



Establishes benefit plans and service availability



Establishes reimbursement rates and associated policies

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Prior Authorization: What is it? Why important?

- Demonstrate relatedness



- Identify need for additional allowances



- Coordinate medical and case management for timely return to work



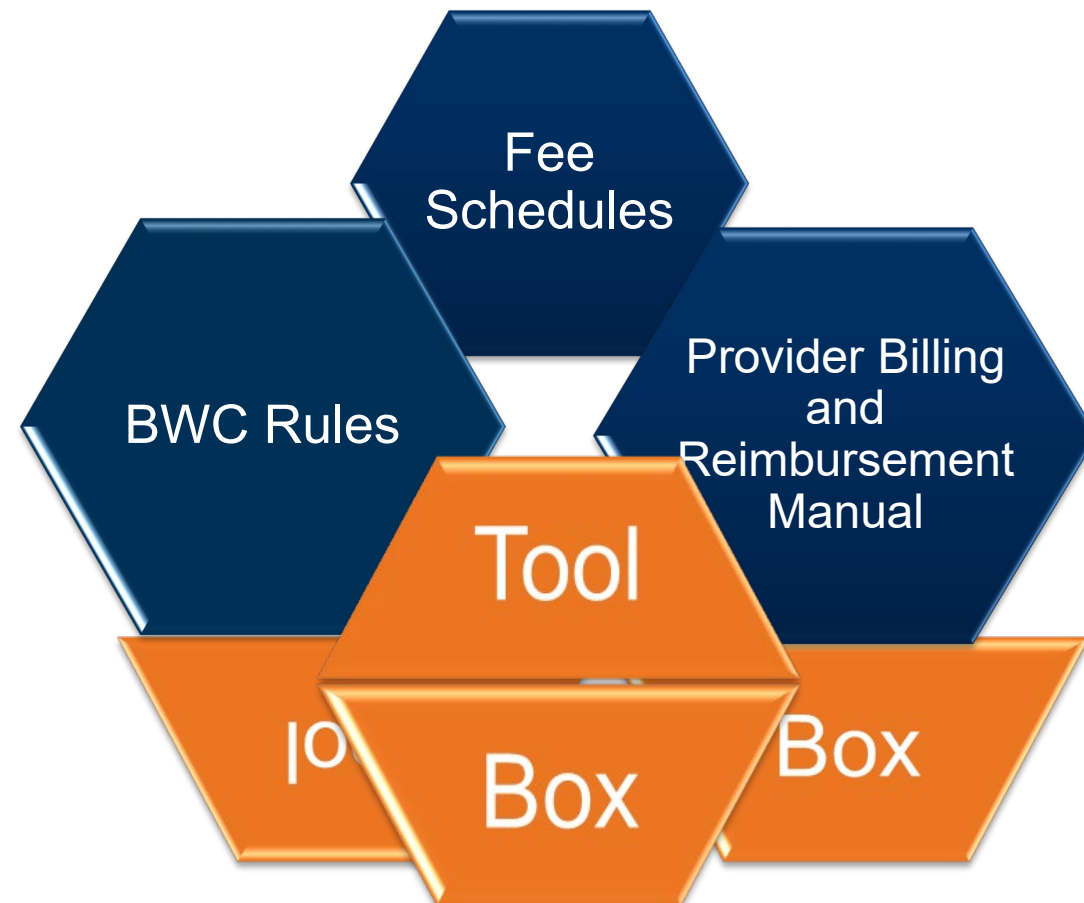
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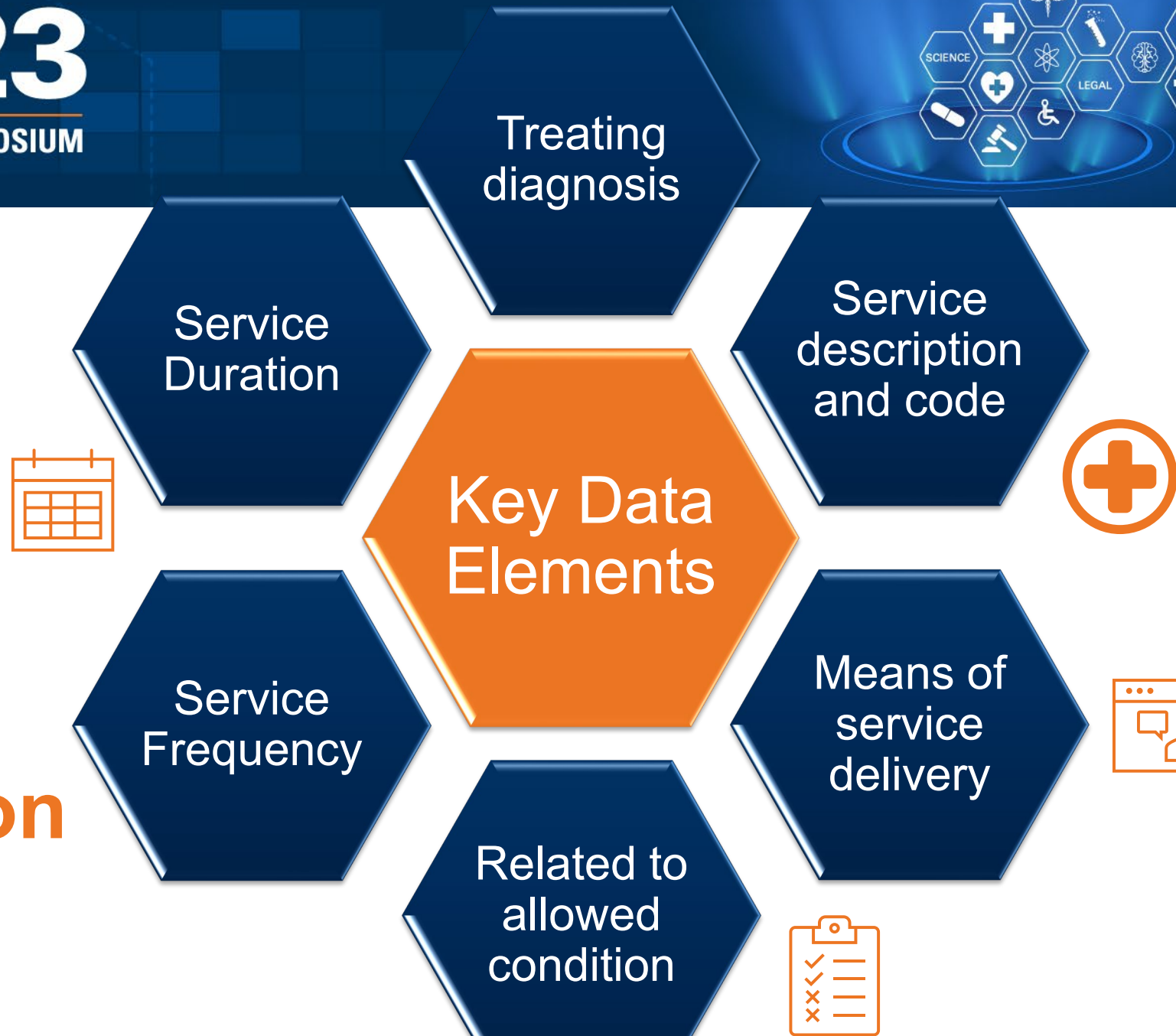
Tools and Resources



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MCO Treatment Authorization Decision

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Common issues with requesting treatment

- Missing key data elements
 - Service begin and end dates
 - Use of specific CPT codes without service description
 - Missing diagnosis, treatment frequency or duration

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Type of Request for Treatment or Services



MCO standardized prior authorization table

Service	Prior Authorization Required	No Prior Authorization Required
Physical medicine services, including chiropractic/osteopathic manipulative treatment and acupuncture	Yes	
Psychological services	Yes	
Dental	Yes	
Evaluation and management services	Yes for psychological consults or chronic pain program consults	All other evaluation and management services
Diagnostic testing	Yes. For drug test, please refer to the "Drug Testing" policy.	Basic X-rays
Durable Medical Equipment (DME)	<p>Yes, if purchase price is equal or greater than \$250</p> <p>Yes, for DME rentals anticipated to or having the probability to exceed 80 percent of the purchase price of the DME</p> <p>For DME, please refer to the "Durable Medical Equipment" policy.</p>	DME purchase price is less than \$250
Home/Vehicle modifications	Yes. For home/vehicle	

Ohio Bureau of Workers' Compensation

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Questions?

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