

LEARNING COLLABORATIVE

Improving the Delivery of Promising Practices in the Health Center Resource Clearinghouse



**HEALTH CENTER
RESOURCE
CLEARINGHOUSE**

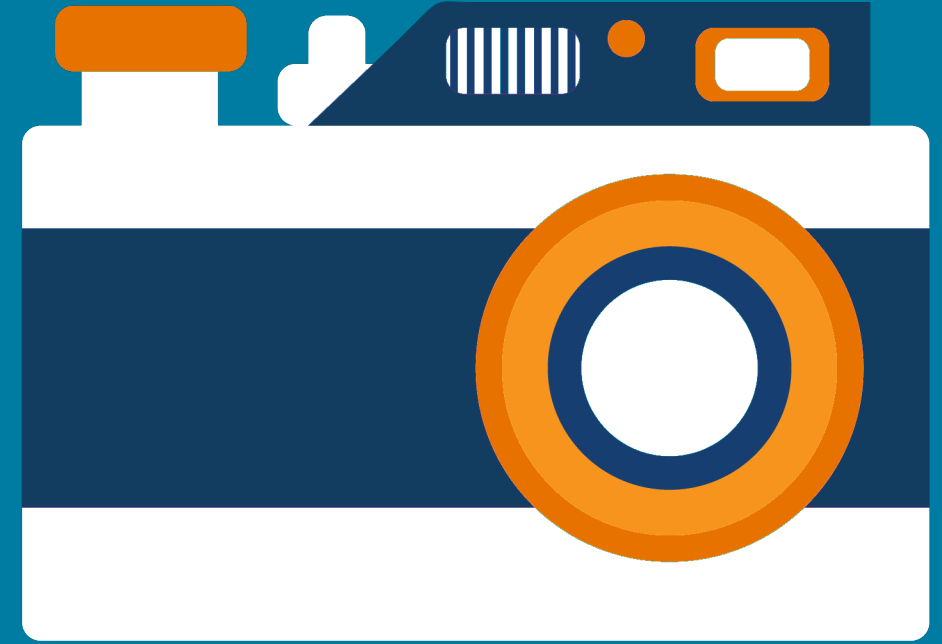


NATIONAL ASSOCIATION OF
Community Health Centers®



FOCUS ON THE CLEARINGHOUSE AND HEALTH CENTERS

- Explore
- Collaborate
- Brainstorm solutions
- Improve access and resources



SCHEDULE

11/18/2021	2-2:45 PM ET	Introduction to the Clearinghouse and Promising Practices
12/2/2021	2-2:45 PM ET	Defining Promising Practices and their Required Evidence
12/16/2021	2-2:45 PM ET	Investigating Template for Submission/Review
1/6/2021	2:45 PM ET	Testing the Template as a Review/Submission Tool

Meet the Learning Collaborative Team



Ed Schelb

Specialist in Learning and
Instructional Design

NACHC



Margaret Davis,

Director, Knowledge
Management and
Learning

NACHC



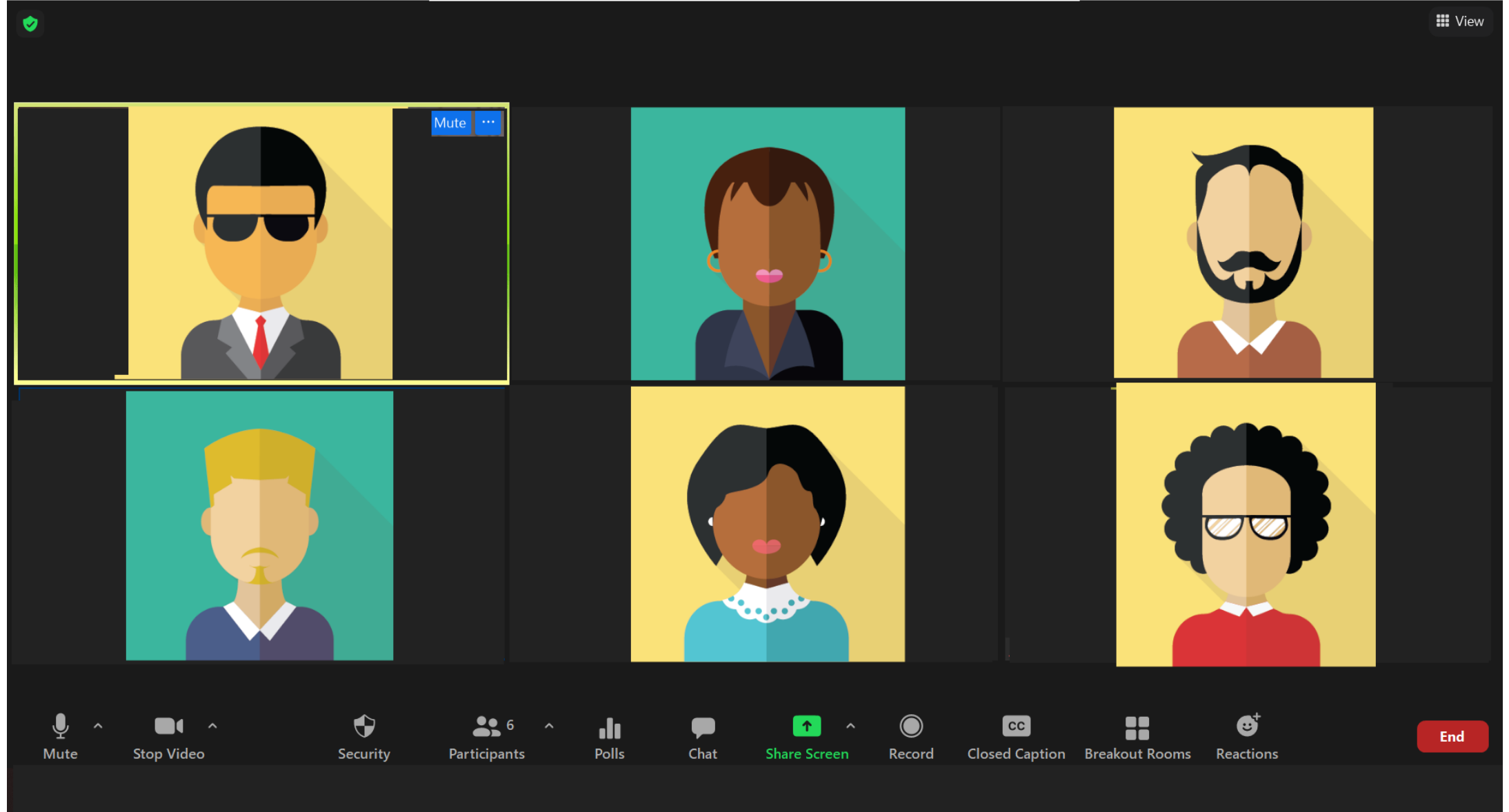
John Richards

Executive Director, National Center
for Education in Maternal and Child
Health Lead, Health Information
Group Technical Advisor, Georgetown
University Medical Center
Georgetown University



Jonathan Polakoff

Web Developer
Georgetown University



Introduce Yourself

Grumble Board

What don't you like about Learning Collaboratives?





Introduction to the Clearinghouse



PART 1 OBJECTIVES

At the end of this session, you will be able to:

- Describe the structure of the Clearinghouse, its purpose, and its vetting criteria for resources
- Explain the Clearinghouse's organizational taxonomy and relation to the National Needs Assessment
- Access Promising Practices on the site



HEALTH CENTER
RESOURCE
CLEARINGHOUSE

<https://www.healthcenterinfo.org/>



<https://www.healthcenterinfo.org/>

Established in July 2018 as a collaborative effort to provide a broad offering of resources central to the health center operating environment.

The Clearinghouse is a curated collection of the most relevant resources that meet a set of strict quality standards.



DATA

- Documents and demonstrates the collective impact of TTA investments
- Employs the framework from the National Needs Assessment

PARTNERS

- National Training and Technical Assistance Partners (NTTAPs)
- Primary Care Associations
- Health Center Controlled Networks

FOCUSED TOPICS

- Topics include HIV, Diabetes, and Substance Use Disorder, Promising Practices
- Response to Emerging Issues (e.g., **COVID-19**)

Collection Principles

- Who are the target audiences?
- What does the Clearinghouse collect?
- Where are materials located?
- When are materials reviewed and archived?
- Why does the Clearinghouse collect certain materials?
- How does the Clearinghouse collect materials?



Quality Standards

- Accessibility
- Audience
- Authorship/Authority
- Currency
- Relevance



Collection Principles: Vetting Criteria

- The submitting or sponsoring organization of the resource must be the federal funder of the Clearinghouse (HRSA Bureau of Primary Health Care) or a National, State, or Regional Cooperative Agreement (NCA, PCA) or Health Center Controlled Network (HCCN) entity within the national Health Center Program.
- An entity outside those listed in #1 may work directly with the Clearinghouse administrator, to submit a resource for vetting review by the Clearinghouse administrator utilizing the established quality standards. *As of the date of this version of Vetting Protocol, please note that resource submission review prioritizes entities listed in #1 above.*
- Resource sponsor, or submitting organization, will utilize the established quality standards (see Quality Standards Checklist at bottom of [Quality Standards page](#)) to validate appropriateness for the clearinghouse collection at the time of submission.
- Submitting organization, or resource sponsor will review submissions annually for retention based on ongoing relevance and currency (see Retention Policy at bottom of Quality Standards page) at the prompt of clearinghouse staff.
- The Health Center Resource Clearinghouse Working Group may propose to the federal funder special criteria for resource inclusion based upon emerging needs in the field.



Search Options

Q There are four ways to find resources:

1. Simple Search, 2. Guided Search, 3. Advanced Search, 4. Alphabetically

Or, find resources by Topic/Subtopic:

CLINICAL ISSUES

Behavioral Health
COVID-19
Diabetes
HIV/AIDS
Oral Health
Research and Data
Substance Use Disorders

EMERGING ISSUES

FINANCE

Capital Development
Financial Performance Improvement
Financial Sustainability
Financial Trends

GOVERNANCE

HIT/DATA

Electronic Health Records
Telehealth
Privacy and Security

OPERATIONS

Administrative Policies
Compliance
Emergency Management
Human Resources
Patient-Centered Medical Home

PROMISING/BEST PRACTICES

QUALITY IMPROVEMENT

SOCIAL DETERMINANTS OF HEALTH (SDOH)

Health Equity
Population Health

SPECIAL & VULNERABLE POPULATIONS

Community, Health and Housing Partnerships
Policy and Advocacy

VALUE-BASED HEALTH CARE TRANSFORMATION

Enabling Services (ES)
Patient-Centered Health Outcomes
Patient Engagement
Programs and Services
Value-Based Payment

WORKFORCE

Development and Training
Leadership
Recruitment and Retention

Priority Topics

Priority Topics

Behavioral Health

COVID-19

Diabetes

Ending the HIV Epidemic

Hypertension Control

Substance Use Disorders

Submit a Resource

What You've Learned

COVID-19 Priority Page

America's COVID-19 Vaccine Plan: A Discussion with Dr. Bechara Choucair, White House Vaccinations Coordinator (2/23). [RSVP HERE](#)

 Search the Clearinghouse: Enter Search Terms Here

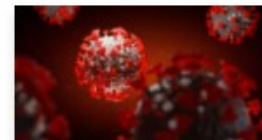
COVID-19

Introduction

This resource brief provides a selection of current, high-quality resources about Novel Coronavirus (COVID-19).

These resources provide preparedness information for primary care providers, as well as answers to frequently asked questions. These resources also address the needs of special populations that can be vulnerable to the spread of COVID-19, including unhoused populations and the elderly.

Our COVID-19 resources include shared templates and samples from health centers and PCAs as well as National TTA providers. If you have a template or sample that you want to share, [please submit here](#).



How Health Centers Play a Critical Role



Highlighted Resources from the Clearinghouse



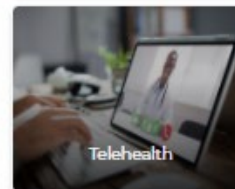
COVID-19 Promising Practices



Get Prepared: Vaccine Distribution



Emergency Management and Operations



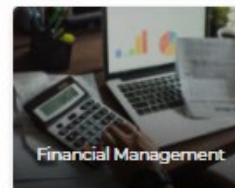
Telehealth



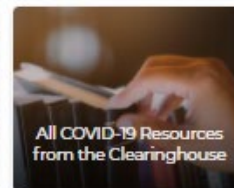
Governance



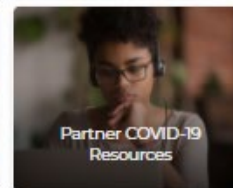
Special and Vulnerable Populations



Financial Management



All COVID-19 Resources from the Clearinghouse



Partner COVID-19 Resources

COVID-19

Vaccine Distribution

[Submit a TTA Resource](#)

[Submit a Template or Sample Document](#)

[COVID-19 Newsletter](#)

Promising Practices

Promising Practices

**Promising Practices – Diabetes
(HRSA)**

**Field-Generated Promising
Practices**

Promising Practices – OSV Reports

Submit a Promising Practice

Promising Practices

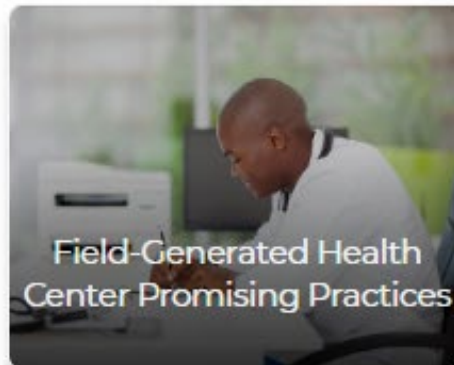
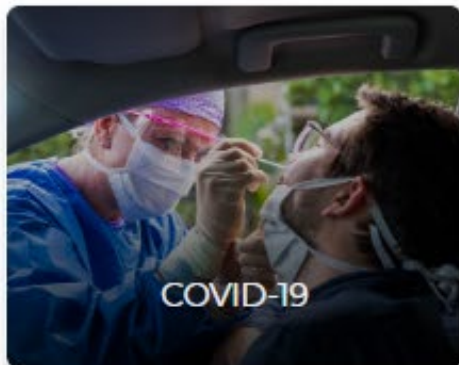
PROMISING PRACTICES

The Health Center Resource Clearinghouse provides a space for promising practices, identified and submitted by HRSA and HRSA-funded TTA partners for use with the health center population and/or in the health center setting.

What is a Promising Practice? A promising practice is a model, program or activity with evidence of effectiveness in small-scale interventions or with the potential to generate actionable data that could assist in taking the practice to scale and generalizing the results to diverse populations and settings.

Why pursue a national, public-facing Promising Practices effort? Through the identification and dissemination of operational promising practices, health center professionals can learn from one another about programs and services designed to enhance access to health care, and improve health outcomes and health equity, within the context of a learning health center system. Through the Clearinghouse site, health centers share success in “real-time” by showcasing an intervention, approach or practice with proven impact.

Topical and Field-Generated Promising Practices:



Promising Practices

Promising Practices – Diabetes (HRSA)

Field-Generated Promising Practices

Promising Practices – OSV Reports

[Submit a Promising Practice](#)

FIELD-GENERATED PROMISING PRACTICES

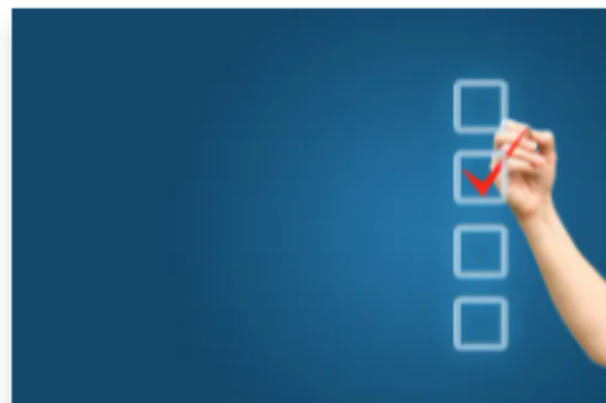
These resources highlight innovative practices that health centers have adopted, resulting in improved operational performance and outcomes in areas like HIT/Data, quality improvement, practice transformation, workforce, addressing social determinants of health, and more. These promising practices are drawn from the Clearinghouse database. These field-generated practices have been self-identified by the authoring/submitting organization and adhere to at least three of the criteria listed below.

A field-generated promising practice should demonstrate at least three of the following:


- › **Impact/Outcomes:** Guidelines and protocols that have been successfully used by at least one organization and with an emerging positive track record of improved clinical or operational outcomes and insights
- › **Satisfaction:** Approach demonstrates effectiveness in increasing overall satisfaction for patients and/or staff
- › **Data Collection mechanism:** Provide initial data to support the establishment of benchmarks
- › **Reduced Cost:** Have the potential to lower the per capita costs of delivering care or services
- › **Partnerships:** The approach creates innovative, strong partnerships and maximizes efficiency
- › **Operational Feasibility:** Offer strategies that can be easily shared and implemented

Displaying records 1 through 10 of 148 found.

Results for: **Promising Practices**




Submit a Resource

 **HEALTH CENTER RESOURCE
CLEARINGHOUSE**

ABOUT ▾ PARTNERS ▾ SEARCH ▾ PRIORITY TOPICS ▾ PROMISING PRACTICES ▾ **CONNECT ▾**

America's COVID-19 Vaccine Plan: A Discussion with Dr. Bechara Choucair, White House Vaccinations Coordinator (2/23). [RSVP HERE.](#)

🔍 **Search the Clearinghouse:** Enter Search Terms Here **SEARCH**




CONNECT WITH US

The Health Center Resource Clearinghouse is largely designed to support you in finding materials directly by offering a powerful search page to [Find Resources](#), selected resource briefs on [Priority Topics](#), and links back to [Our Partners](#). You can read our [How to Use](#) page to learn more about ways to access materials on this website.

However, learning is often easier when you have support offered by other professionals and can also contribute ideas, questions, and resources to the site.

There are many ways to connect with the clearinghouse:




Clearinghouse Newsletter

[Connect With Us](#)

News


[Email the Clearinghouse](#)

[Send Feedback](#)




Submit a T/TA Request.

Use this online form to request training/technical assistance (T/TA) from our NTTAP partners. We are happy to find answers together with you.




Sign up for the Newsletter.

If you'd like to be informed about news from the Clearinghouse, sign up here and we'll add you to our mailing list. We don't share this list outside our team.



Submit a Resource.

We work with all our partners to include the most focused resources on this site. So if you have a resource that you believe should be contained in



Provide Resource Feedback.

Let us know what you think about specific resource(s) — how you have used them, questions

Submit a Resource

Authoring Organization

Choose one of the options below to tell us about the organization that developed the resource:

☐ NTTAP ☐ PCA ☐ HCCN ☐ Health Center ☐ Other

Organization URL *

ADD OTHER AUTHORIZING ORGANIZATIONS FOR THIS RESOURCE

Sponsoring Organization

Please fill in this field if you represent an NTTAP and are submitting this resource on behalf of another organization.

Sponsoring Organization

Please select NTTAP

Resource Information

Tell us the details of this resource. This information will appear on the clearinghouse website after being edited, so include all relevant information.

Resource Title *

Resource Subtitle

URL of the resource *

Resource Summary *

FIELD-GENERATED PROMISING PRACTICES

These resources highlight innovative practices that health centers have adopted, resulting in improved operational performance and outcomes in areas like HIT/Data, quality improvement, practice transformation, workforce, addressing social determinants of health, and more. These promising practices are drawn from the Clearinghouse database. These field-generated practices have been self-identified by the authoring/submitted organization and adhere to at least three of the criteria listed below.

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- > **Operational Feasibility:** Offer strategies that can be easily shared and implemented

Displaying records 1 through 10 of 104 found.

Results for: **Promising Practices**

Sort By:

Newest Materials in the Collection



Promising Practices


Promising Practices – Diabetes (HRSA)

Field-Generated Promising Practices

Promising Practices – OSV Reports

[Submit a Promising Practice](#)


Submit a “Field-Generated” COVID-19 Resource

 **HEALTH CENTER RESOURCE
CLEARINGHOUSE**

ABOUT ▾ PARTNERS ▾ SEARCH ▾ PRIORITY TOPICS ▾ PROMISING PRACTICES ▾ **CONNECT ▾**

America's COVID-19 Vaccine Plan: A Discussion with Dr. Bechara Choucair, White House Vaccinations Coordinator (2/23). [RSVP HERE.](#)

SEARCH



SUBMIT A FIELD-GENERATED COVID-19 RESOURCE

The COVID-19 pandemic is changing rapidly and requires new and emerging strategies and resources to maintain clinical services, including immunization. Please submit your field-generated resources here (e.g., sample procedures for giving vaccines, sample scripts to communicate with patients).

Authoring Organization

Choose one of the options below to tell us about the organization that developed the resource:

☐ NTTAP ☐ PCA ☐ HCCN ☐ Health Center ☐ Other

ADD OTHER AUTHORIZING ORGANIZATIONS FOR THIS RESOURCE

Multiple Ways to Connect



Submit a T/TA Request.

Use this online form to request training/technical assistance (T/TA) from our NTTAP partners. We are happy to find answers together with you.



Sign up for the Newsletter.

If you'd like to be informed about news from the Clearinghouse, sign up here and we'll add you to our mailing list. We don't share this list outside our team.



Provide Website Feedback.

Let us know what you like best about the Clearinghouse, what could be improved, and what features you'd like to see on the site.



Submit a News Item or Event.

We like to highlight information from our partners. Let us know of upcoming events or news announcements, and we'll highlight on our site, as appropriate.



Submit a Resource.

We work with all our partners to include the most focused resources on this site. So if you have a resource that you believe should be contained in the clearinghouse, send us the link and we'll see how it might fit in our collection.



Provide Resource Feedback.

Let us know what you think about specific resource(s) — how you have used them, questions about content, or broken links. We'll work with the appropriate partner to address your comments.



What You've Learned.

Help us track impact of our resources. When you've used materials from the clearinghouse, take this 1-minute survey to gauge their effectiveness. This survey addresses Kirkpatrick's Four Levels of Learning Evaluation.



Email Us.

If you want to contact us with a request that doesn't fit into one of the other categories on this page, we are happy to engage in a conversation.

Homework

- Visit <https://www.healthcenterinfo.org/quick-finds-promising-practices/> to access Promising Practices on the Clearinghouse.
- Choose 2-3 resources and review their contents.
- Answer the following questions:
 - Do these resources meet your expectations of a “promising practice”? Why or why not?
 - What data is included that supports its claim to be a promising practice? What should there be?

Take notes and come prepared to discuss in the next session.