

***Training Resource:***

***Sample Questions for Boards Conducting a Review of the Sliding Fee Discount Program***

This handout includes sample questions that boards may wish to ask when undertaking a review of the [Sliding Fee Discount Program](#).

Sample Questions

- Does the board have the right data to make informed decisions about the Sliding Fee Discount Program?
- Is the program being used in all levels?
- Are those at or below 100% of the Federal Poverty Guidelines using the program?
- If the center is waiving all fees for those at or below 100% of the Federal Poverty Guidelines, does that data suggest the center should continue that approach? If the center is charging a nominal flat fee for those at or below 100% of the Federal Poverty Guidelines, does the data indicate that fee is still “nominal” or is it creating any barrier to care?
- Are fees in all categories still reasonable based on the data?
- Is the program being used across all relevant service areas, including medical and dental?
- Are changes needed to the program to ensure that all patients have access to affordable, high-quality health care?
- Are changes needed to remove financial barriers for patients accessing care?
- What is the financial impact of fees collected through the program on the center’s financial position?