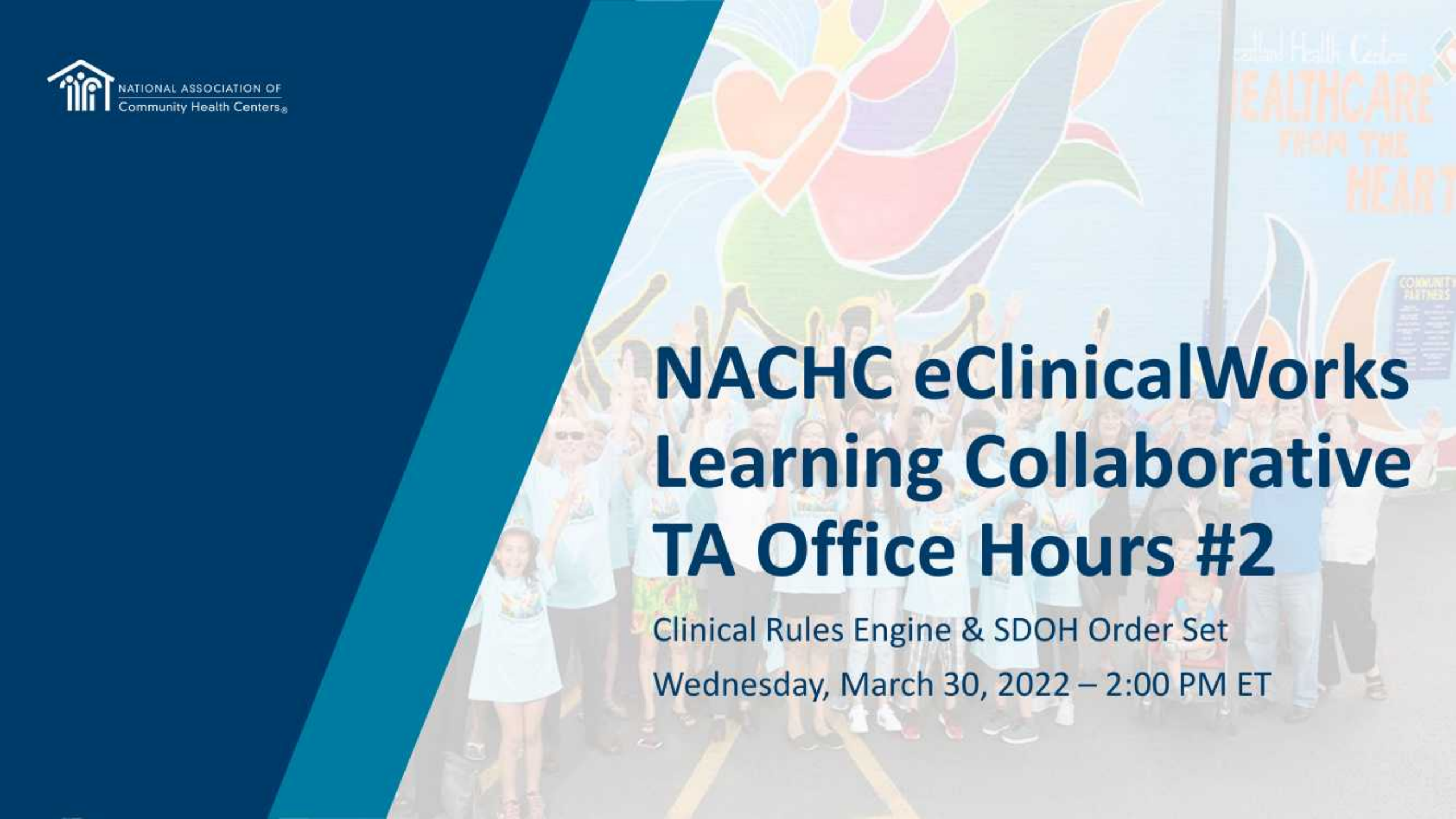




NACHC eClinicalWorks Learning Collaborative TA Office Hours #2

Clinical Rules Engine & SDOH Order Set

Wednesday, March 30, 2022 – 2:00 PM ET

Agenda

1

SDOH CPT Coding

2

SDOH Questionnaire

3

Non-billable Resource Visit Type

4

Q&A/Discussion

SDOH CPT Coding

Live Demo

SDOH CPT Coding Configuration options

- Creating “dummy” SDOH CPT codes
- Creating a new SDOH Billing CPT Category
- Using the Clinical Rule engine to add CPT codes

Billing Categories

☐ Show Invalid Codes ☒ Show Fee

☒ Effective Date

Previous CPT

CPT Codes

- ☐ AllCodes
- ☐ Cardiology
- ☐ CPT2013
- ☐ CPT2014
- ☐ CPTII
- ☐ DO NOT USE
- ☒ Enabling Services
- ☐ HCPCS
- ☐ Import_CPT
- ☐ Injections
- ☐ Modifiers
- ☐ Review of all medication
- ☐ Test

CPT	Description	Fee	M1	M2	M3	
Search Co	Search Description					
CM001	ESAP Case Management	0.0				
FC001	ESAP Financial Counseling/Ell...	0.0				
HE001	ESAP Health Education- Indiv...	0.0				
IN001	ESAP Interpretation	0.0				
IR001	ESAP Inreach	0.0				
OR001	ESAP Outreach	0.0				
OT001	ESAP Other	0.0				
RF001	ESAP Referral Health	0.0				
RF002	ESAP Referral Social Services	0.0				
SC001	ESAP Supportive Counseling	0.0				
SIFD	Food Support Services	0.0				
SIVN	Veteran Support Services	0.0				
SS001	ESAP Social Services	0.0				
SS001	ESAP Social Services	0.0				
SS001	ESAP Social Services Assess...	0.0				
TR001	ESAP Transportation Health	0.0				
TR002	ESAP Transportation Social S...	0.0				

SDOH CPT Coding Configuration

New SDOH CPT codes

- Add a new CPT code
- Suppress the CPT codes from insurance billing
- Validate and activate the new codes

New SDOH Billing Category

- Add New CPT Codes Category
- Organize the new category
- Copy the cpt codes to add to the new category

SDOH Questionnaire

Live Demo

Questionnaire Designer

Path: Menu > EMR > Questionnaire Designer

- Create New
- Name the Questionnaire
- Find the EMR section
- Select and Add the questions
- Update the Headings for the questions
- Review the Question details
- Add a Page Description/Header with patient disclaimer/instructions

Date

Date Completed/Updated:

03/31/2022 (mm/dd/yyyy)

Money and Resources

What is your current housing situation?

- ☐ I have housing
☒ I do not have housing (staying with others, in a hotel, in a shelter, living outside on the street, on a beach, or in a park)
☐ I choose not to answer this question

Are you worried about losing your housing?

- ☒ Yes
☐ No
☐ I choose not to answer this question

What is the highest level of school that you have finished?

- ☒ Less than a high school degree
☐ High school diploma or GED
☐ More than high school
☐ I choose not to answer this question

What is your current work situation?

- ☒ Unemployed and seeking work
☐ Part time or temporary work
☐ Full time work
☐ Otherwise unemployed but not seeking work (ex. student, retired, disabled, unpaid primary care giver)
☐ I choose not to answer this question

In the past year, have you or any family members you live with been unable to get any of the following when it was really needed? Check all that apply

- ☒ Food
☐ Clothing
☒ Utilities
☐ Child care
☐ Medication or any health care (medical, dental, mental health or vision)
☐ Phone
☐ Other (please write in notes)
☐ I do not have problems meeting my needs
☐ I choose not to answer this question

Has lack of transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

- ☒ Yes, it has kept me from medical appointments or from getting my medications
☐ Yes, it has kept me from non-medical meetings, appointments, work, or getting things needed for daily living
☐ No
☐ I choose not to answer this question

Social and Emotional Health

How often do you see or talk to people that you care about and feel close to? (For example: talking to friends on the phone, visiting friends or family, going to church or club meetings)

- ☐ Less than once a week
☐ 1 or 2 times a week
☒ 3 to 5 times a week
☐ More than 5 times a week
☐ I choose not to answer this question

How stressed are you? Stress is when someone feels tense, nervous, anxious, or can't sleep at night because their mind is troubled

- ☐ Not at all
☐ A little bit
☒ Somewhat
☐ Quite a bit
☐ Very much
☐ I choose not to answer this question

Additional Questions

In the past year have you spent more than 2 nights in a row in a jail, prison, detention center, or juvenile correctional facility?

- ☐ Yes
☐ No
☒ I choose not to answer this question

Are you a refugee?

- ☐ Yes
☐ No
☒ I choose not to answer this question

In the past year, have you been afraid of your partner or ex-partner?

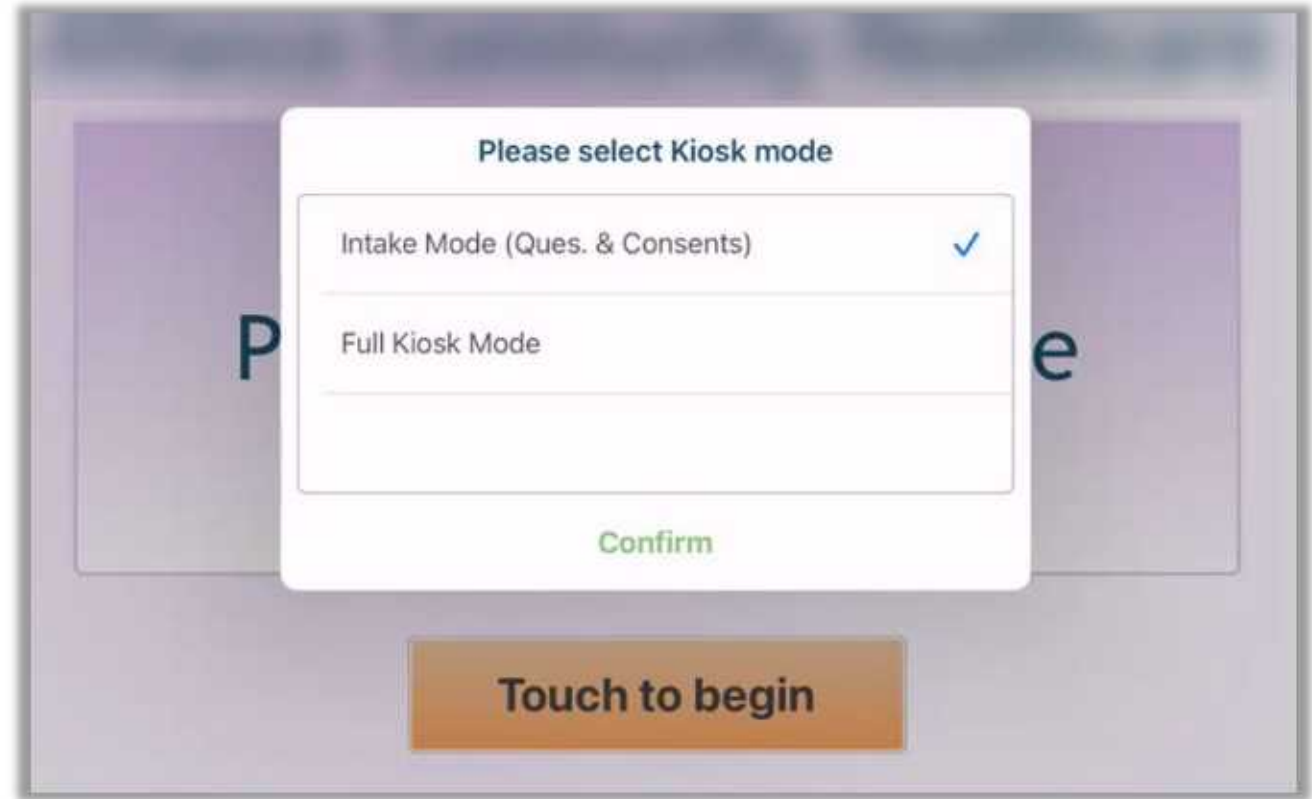
- ☒ Yes
☐ No
☐ Unsure
☐ I have not had a partner in the past year
☐ I choose not to answer this question

Do you feel physically and emotionally safe where you currently live?

- ☐ Yes
☒ No
☐ Unsure
☐ I choose not to answer this question

SDOH Questionnaire in practice

- Patient Portal
- Kiosk
- Self-Check-In
- NEW Kiosk Intake mode



Resource Visit Type

Live Demo

Non-billable Visit Type for Resource Services

User Admin > Visit Type Codes > Add New

Name*	ES	Status	☒ Active ☐ Inactive
Description	Enabling Service Visit	☒ Exclude from Meaningful Use Reporting	
Chart Title	Progress Note	☐ Do not display Appointments with this visit type in 'Progress Notes' visits Drop Down	
Visit Type Duration (In Mins)	0	☐ Synchronize this visit type to patient portal	
Color		☐ Medication reconciliation not necessary.?	
Visit Type	Physical Visit	☐ Collect UB data	
Insurance Plan Type		Maximum Group Capacity [For Group appointment]	
☐ OBGYN History	☐ PhysicalTherapy		
☐ Requires Claim	☐ Requires Copay		
☐ Pregnancy Visit	☐ Vision Visit		
☐ Patient Housing			
☐ Care Mgmt Visit	☐ Care Plan Visit		
☐ Referral Required	☐ Dermatology Visit		
☐ Worksheet Visit	☒ CCMR Visit		

For a non-billable visit uncheck Requires Claim and Requires Copay

Option to enable care planning with this visit type

Discussion



Next Steps

- Configure SDOH CPT codes & Billing category
- Configure a SDOH Questionnaire
- Share your practice updates at next Learning Collaborative session on April 13, 2022



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Resources

- [SDOH Order Set & Procedures configuration guide](#)